

722 Prince of Wales Road  
Darnall  
Sheffield  
S9 4EU

FOI Contact: Freedom of Information Lead  
Contact Email: [sheccg.foi@nhs.net](mailto:sheccg.foi@nhs.net)  
Contact Telephone: (0114) 3051000

FOI Ref: 0105FOI1819

**12<sup>th</sup> September 2018**

Ruth Milsom  
Email: [request-511353-887d060c@whatdotheyknow.com](mailto:request-511353-887d060c@whatdotheyknow.com)

Dear Ms Milsom

**Freedom of Information Act 2000 – Request for Information**

We are pleased to respond to your request for information and our response is set out below:

**Request/ Response**

Please provide patient attendance figures for the Broad Lane Walk-In Centre, and the GP Out-of-hours Centre sited at the Northern General Hospital, as follows:

1. Number of attendees at Broad Lane WIC on Saturdays, Sundays and Bank Holidays for the period 1st August 2017 to 31st July 2018 (figures to be broken down by day, e.g. total number of attendees on Saturdays).

**Number of attendees for the period 1<sup>st</sup> August 2017 to 31<sup>st</sup> July 2018**

Day Type	Total attendances	No. of days	Lowest daily attendances	Highest daily attendances	Average daily attendances
Saturday	10674	52	165	276	205
Sunday	10478	52	139	255	202
Bank Holiday	1602	8	101	240	200

1a. Average waiting time at Broad Lane WIC on the same days of the week, over the same period.



Chair: **Dr Tim Moorhead**



Accountable Officer: **Maddy Ruff**

**This information is not available: Waiting times at Broad Lane WIC are not held by NHS Sheffield CCG.**

1b. Longest waiting time at Broad Lane WIC on the same days of the week, over the same period.

**This information is not available: Waiting times at Broad Lane WIC are not held by NHS Sheffield CCG.**

2. Number of attendees at NGH GP Out-of-hours Centre on Saturdays, Sundays and Bank Holidays for the period 1st August 2017 to 31st July 2018 (figures to be broken down by day, e.g. total number of attendees on Saturdays).

**This information is not available - Attendances at NGH GP Out-of-hours Centre is not held by NHS Sheffield CCG.**

2a. Average waiting time at NGH GP Out-of-hours on the same days of the week, over the same period.

**This information is not available: Waiting times at Broad Lane WIC is not held by NHS Sheffield CCG**

2b. Longest waiting time at NGH GP Out-of-hours on the same days of the week, over the same period.

**This information is not available: Waiting times at Broad Lane WIC is not held by NHS Sheffield CCG.**

We trust this provides you with the information you require.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request an internal review of our decision you should write to the Freedom of Information Lead, NHS Sheffield Clinical Commissioning Group, 722 Prince of Wales Road, Darnall, Sheffield S9 4EU, quoting the reference number above.

If you are not content with the outcome of the internal review, with regards to this Freedom of Information request, you have the right to appeal to the Information Commissioner under Section 50 of the Freedom of Information Act. The Information Commissioner will not investigate your case unless you have exhausted our complaints procedure. The Information Commissioner can be contacted at: The Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

#### Re-Use of Public Sector Information

If you wish to re-use the information you have requested, in whole or in part, please write to the Freedom of Information Lead, NHS Sheffield Clinical Commissioning Group, 722 Prince of Wales Road, Darnall, Sheffield, S9 4EU, quoting the reference number above, stating the purpose(s) you wish to re-use the information for. You will receive a response within 20 working days of receiving your request with any conditions and charges that relate to the re-use of the

information. These will be determined in line with the Re-use of Public Sector Information Regulations 2005 (SI 2005 No. 1515).

Yours sincerely

A handwritten signature in grey ink, appearing to read 'Chevaughn Woodhouse'.

Chevaughn Woodhouse  
Freedom of Information (FOI) Lead  
NHS Sheffield CCG