



Department  
of Energy &  
Climate Change

Department of Energy & Climate Change  
3 Whitehall Place  
London  
SW1A 2AW

[www.gov.uk](http://www.gov.uk)

Ms Claire Eades

Our ref: TO2014/12223

7 August 2014

Dear Ms Eades,

Thank you for your email of 22 July to the Department of Energy and Climate Change, about PAS 2030 quality assurance and monitoring, and the training of cavity wall insulation installers.

The installation of cavity wall insulation must meet the requirements of the statutory [Building Regulations 2000](#). The materials used to insulate cavity walls are also subject to specific standards. There is a range of qualifications and training for installers, but installers should follow [British Board of Agrément \(BBA\)](#) or [British Standards Institution \(BSI\)](#) regulations.

All Green Deal installers must be certified by a Certification Body as meeting the Publicly Available Specification (PAS) 2030 for the measures they wish to install. PAS 2030 certification sets out the minimum technical competencies installers need to be able to install energy efficiency measures under the Green Deal. It is then the responsibility of the installation company to ensure their employees meet the relevant standards. A feature of meeting the standard is that the company must keep clear records of work done and allow monitoring of installation work when requested.

Once these requirements are met, the installer's certification body will register it with the Green Deal Oversight and Registration Body (ORB) and license the company to use the Green Deal Quality Mark. All authorised Green Deal installers must also comply with the [Green Deal regulatory framework](#) and [Code of Practice](#). Compliance with the framework and code of practice is ensured by the installer's certification body and monitored by the ORB.

I hope that this is helpful.

Yours sincerely,

**DECC Correspondence Unit**