

DEDUCTIONS FROM PFI 1 CONTRACT COMMENCING January 2012

Period of Deduction	Failure Details	Amount	Reason for Deduction
April 2011 - March 2012			
	Unavailability	Mar-12	127.17 Voids over ran
	Total deductions 2011/12		127.17
April 2012 -March 2013	Compliance w/Compensation Requirements & ASB (annual) - Mar 13	May-12	5,117.73
	Unavailability	Jun-12	127.17 Capital Voids- over ran
	Unavailability- May 12	Jul-12	52.79 leaking boiler repair
	Unavailability- June 12	Aug-12	414.33 Repairs-7 properties)
	Unavailability- August 12	Oct-12	233.86 toilet repair -
	Unavailability	Nov-12	146.75 No access to CP12 check-
	Unavailability	Dec-12	146.75 Window repair-
	Complaints answered <15 working days- Oct 12	Dec-12	993.74
	Complaints answered <15 working days	Nov-12	1,538.69
	Correspondence answered < 10 working days	Dec-12	204.38
	Complaints answered < 15 working days	Jan-13	596.15
	Total deductions 2012-2013		9,572.34
April 2012 - March 2014			
	Feb 13 Unavailability deductions	Apr-13	580.61 communal door closer £294.00 & void overrun £286.61
	Correspondence answered <10 working days- Feb 2013	Apr-13	184.63
	Correspondence answered <10 working days March 2013	May-13	681.36
	Correspondence answered <10 wrking days & Complaints <15 working c	Jun-13	1,001.30
	Unavailability Deductions - April 2013	Jun-13	164.75 Leak further investigation of leak required
	Unavailability Deductions - May 2013	Jul-13	54.37 Plumbing works
	Total deductions 2013-2014		2,667.02
Total Deductions		£	12,366.53