

FREEDOM OF INFORMATION REQUEST

- 1) Please provide a map showing the location and installation dates for all ANPR cameras used by ParkingEye to monitor your car park.**

Trust response: The Trust is unable to provide a map showing the location of all ANPR cameras used by ParkingEye. The Trust believes this information to be exempt under Section 43 of the Freedom of Information Act. This is on the basis that if the information was placed in the public domain it would be likely to cause harm to the commercial interests of both parties.

In addition, should information relating to the locations of cameras be in the public domain, it would make it more likely that the cameras could be vandalised or tampered with in order to avoid paying for parking or to avoid receiving a parking charge. Again this would be commercially harmful to both parties.

With regard to installation dates, please see table below which shows the dates the cameras became operational in the various car parks.

Site(s)	Go-Live
City Hospitals Sunderland Children's Centre	14/06/2012
City Hospitals Sunderland Eye Infirmary	14/06/2012
Sunderland Royal Hospital (B Block)	28/11/2011
Sunderland Royal Hospital (Chester Wing)	28/11/2011
Sunderland Royal Hospital (Consultants)	20/11/2011
Sunderland Royal Hospital (Hylton Road)	28/11/2011
Sunderland Royal Hospital (Kayll Road)	28/11/2011
Sunderland Royal Hospital (Laundry)	05/02/2014
Sunderland Royal Hospital (Main Entrance Drop Zone)	14/05/2013
Sunderland Royal Hospital (Surgical Day Case Unit)	28/11/2011
Sunderland Royal Hospital (Trust Headquarters - Staff)	29/10/2011
Sunderland Royal Hospital (Trust Headquarters)	28/11/2011
Sunderland Royal Hospital (MSCP – Lower Levels)	01/11/2014
Sunderland Royal Hospital (MSCP - Premium Permits Only)	01/11/2014

- 2) Please provide copies of all different signage used to manage your car park, together with a map showing the location.**

Trust response: Attached.



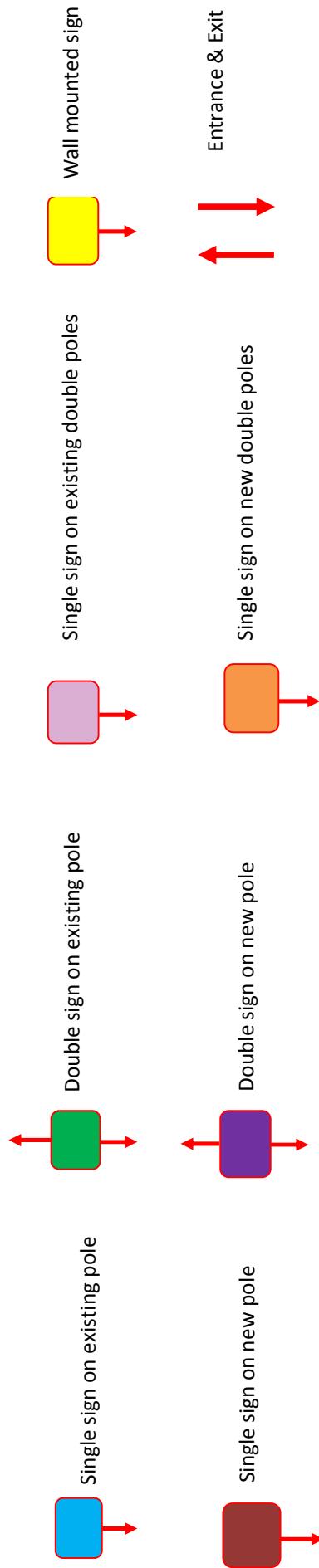
Signage Plan

Sunderland Royal Hospital
Chester Wing
Kayll Road
Sunderland
SR4 7TP

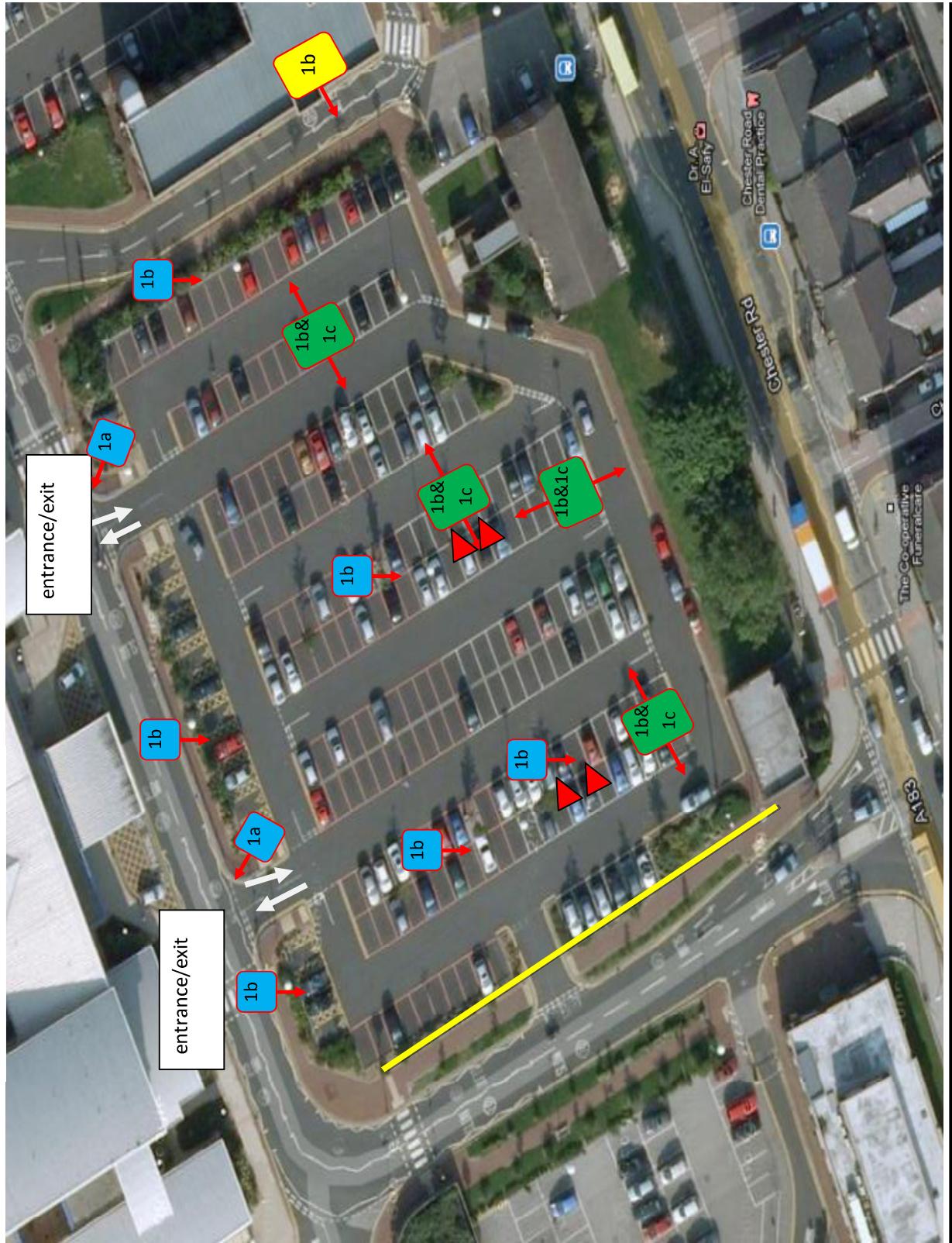
Signage Allocation

Sign Type	Number	Size
1a	2	600x800
1b	11	600x800
1c	4	600x800

Key for Installation Locations



Site Overview



Sign Type - 1a

Parking Tariffs Apply



Purchase parking
at any point during
your stay using
machine/phone

This car park is private property, see
signage in car park for terms & conditions



Managed by: ParkingEye Ltd

Sign Type - 1b



Parking Tariffs Apply

Tariffs

Up to 2 hours	£2.00	Download the app or visit paybyphone.co.uk
Up to 4 hours	£3.50	Or text REG and your number plate to 655565 Or call 0330 400 7275 and follow instructions
Up to 24 hours	£6.00	<small>INFORMATION: The maximum duration of a ticket is 24 hours. You can cancel a ticket at any time. If you have paid for more than one hour, you will be charged for the full duration of the ticket. Pay by phone is a mobile payment service provided by T-Mobile. Operators are not responsible for any charges made by Pay by phone. We are not liable for any damage or loss caused by Pay by phone. Pay by phone is not available in all areas. Operators are not responsible for any charges made by Pay by phone. We are not liable for any damage or loss caused by Pay by phone. Pay by phone is not available in all areas.</small>

Parking tariffs apply 24 hours a day, 7 days a week

You can purchase additional time (if required) at the payment machines or by phone before leaving

Hospital staff must not park in dedicated paid parking car parks Mon - Fri 8:00am to 5:00pm



Blue Badge holders only in marked bays, for details on free parking see the signage located in designated Blue Badge bays



Monthly visitor permits are available from main reception



FREE Park and Ride service



Park within bays/in
designated areas



No parking on yellow
lines/hatched areas



Failure to comply with the terms & conditions will result in a Parking Charge of:

the first time in the history of the world that the people of the United States have been compelled to go to war with their own government. The people of the United States have been compelled to go to war with their own government.

ParkingEye Ltd
Telephone 0844 247 2981
PO BOX 565, Chorley, PR6 6HT

Car park
monitored by
ANPR systems



This car park is private property

Sign Type - 1c

IMPORTANT INFORMATION

If you wait for longer than
20 minutes in any area
without paying you may
be subject to a
Parking Charge Notice

Please see further signage
within the car park
for full details

£70

Failure to comply with the terms & conditions will result in a Parking Charge of:

and the like. The present paper, according to the author, which has been written in a very simple style, will be of great interest to all who are interested in the history of the development of the Chinese language.



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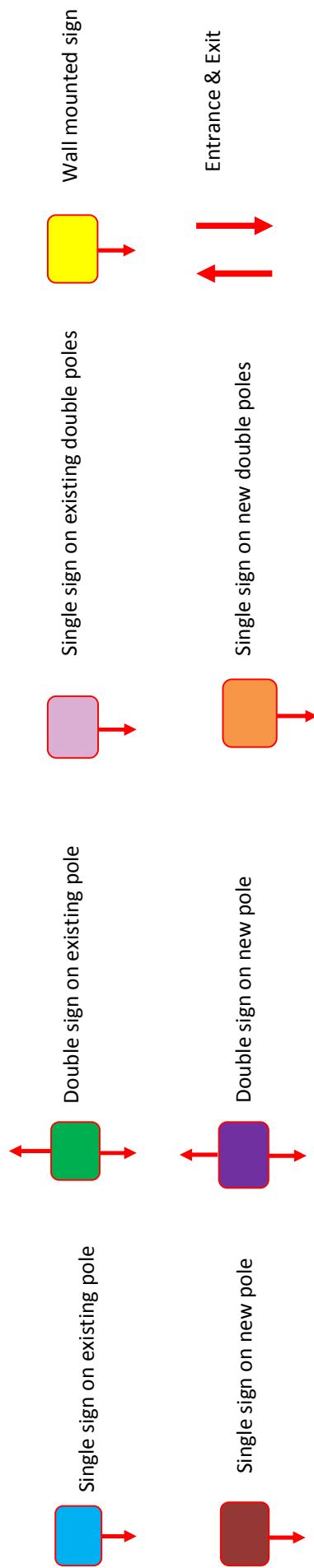
Signage Plan

Main Entrance Drop Zone
Sunderland Royal Hospital
Kayll Road,
Sunderland,
Tyne and Wear
SR4 7TP

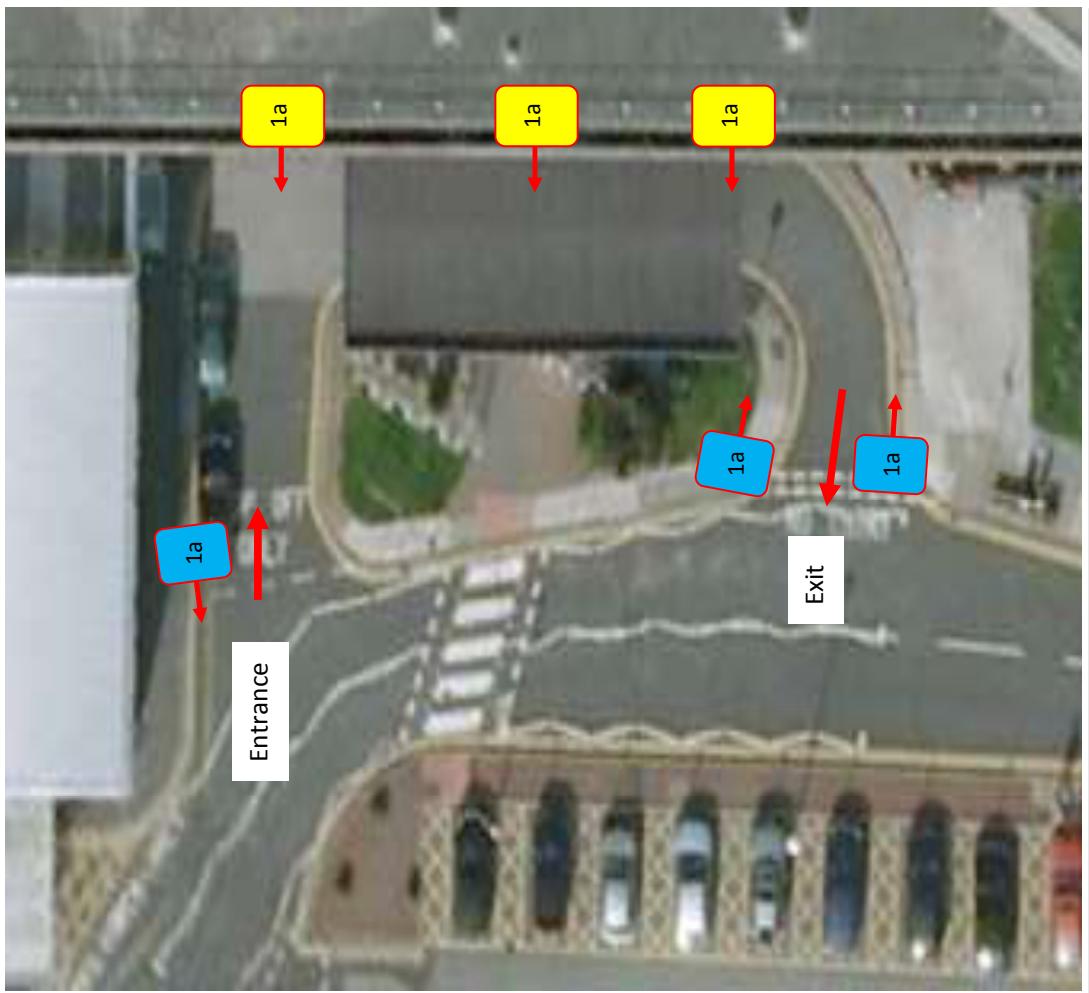
Signage Allocation

Sign Type	Number	Size
1a	6	700x900mm

Key for Installation Locations



Site Overview



Sign Type - 1a



Important Information

**Drop off area only
20 mins max stay**

Failure to comply with the terms & conditions will result in a Parking Charge of:

This car park is private property.



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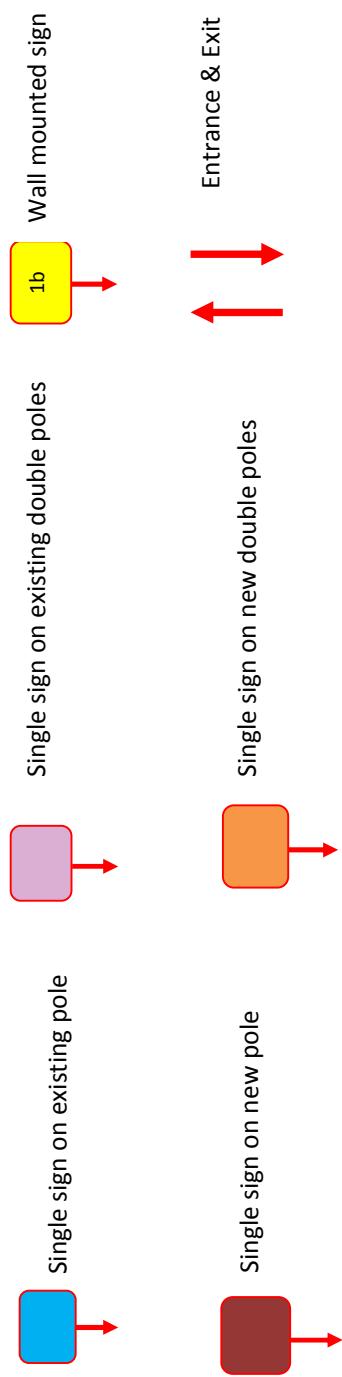
Signage Plan

**Sunderland Royal Hospital
Niall Quinn, Kayll Road and MSCP
Sunderland
SR4 7TP**

Signage Allocation

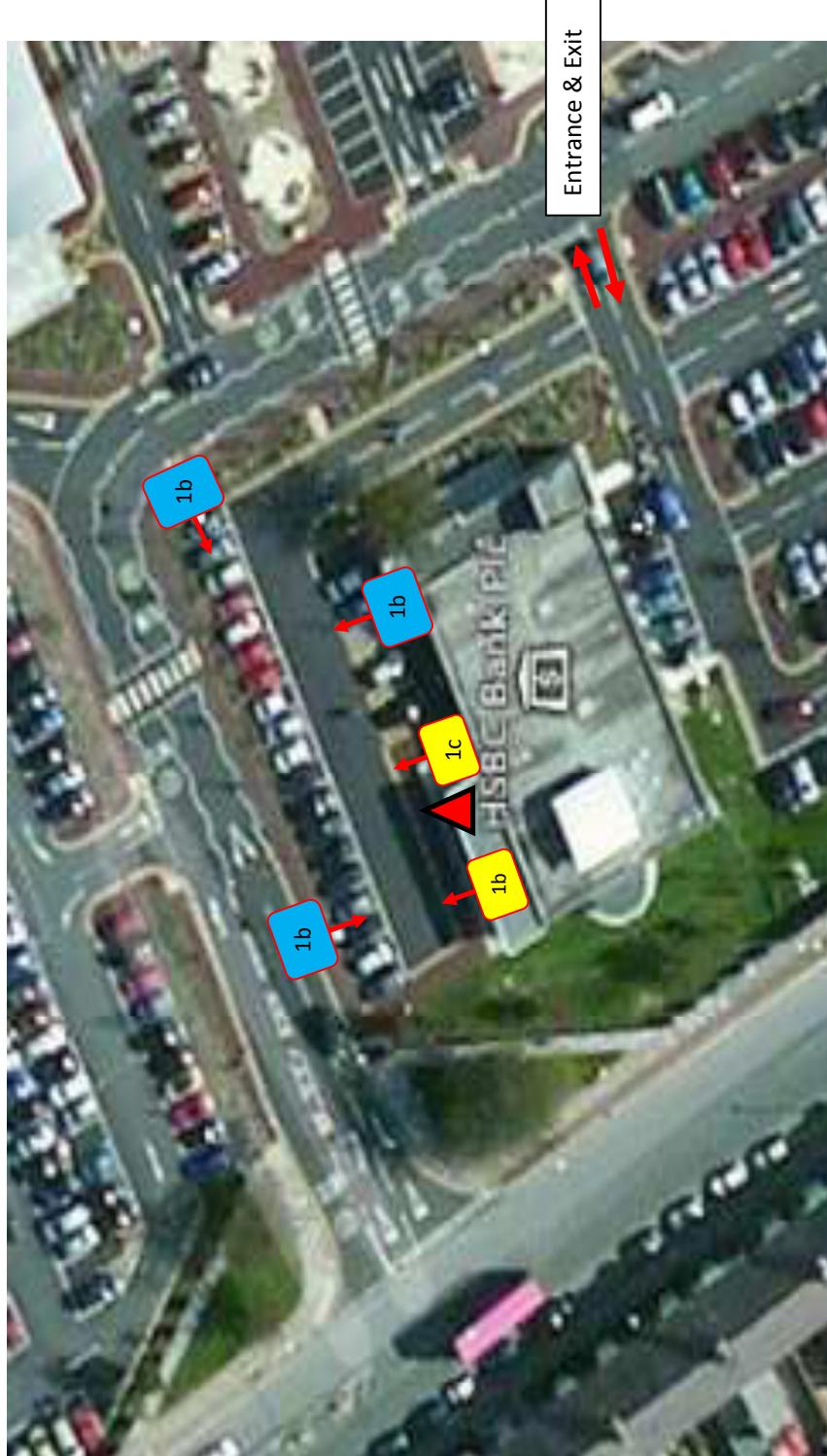
Sign Type	Number	Size
1a	2	1200x800mm
1b	114	600x800mm
1c	5	350x450mm
1bb	1	150x1000mm
1cc	1	150x1000mm
1d	27	600x700mm
1e	20	300x800mm

Key for Installation Locations

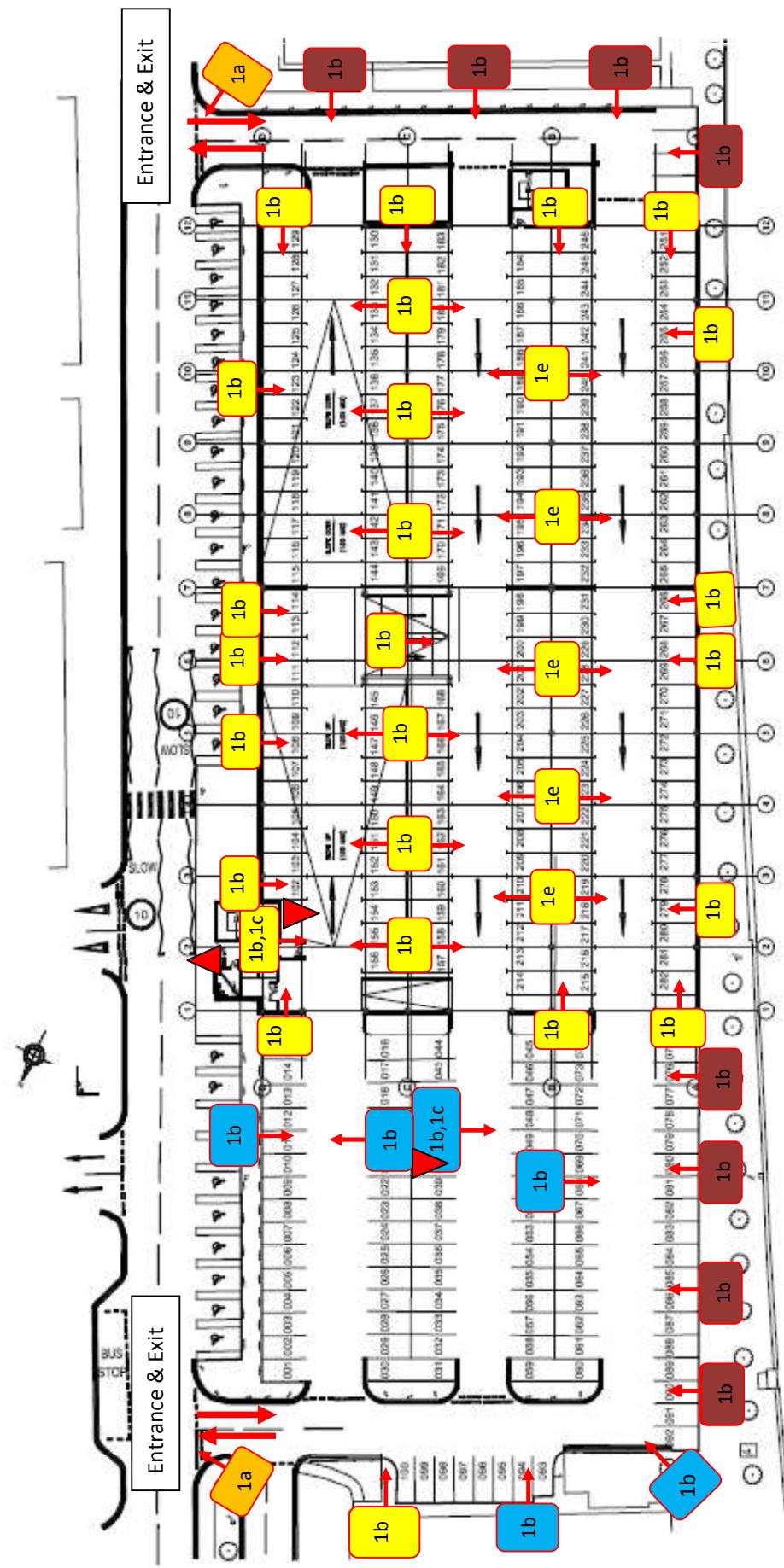


Site Overview

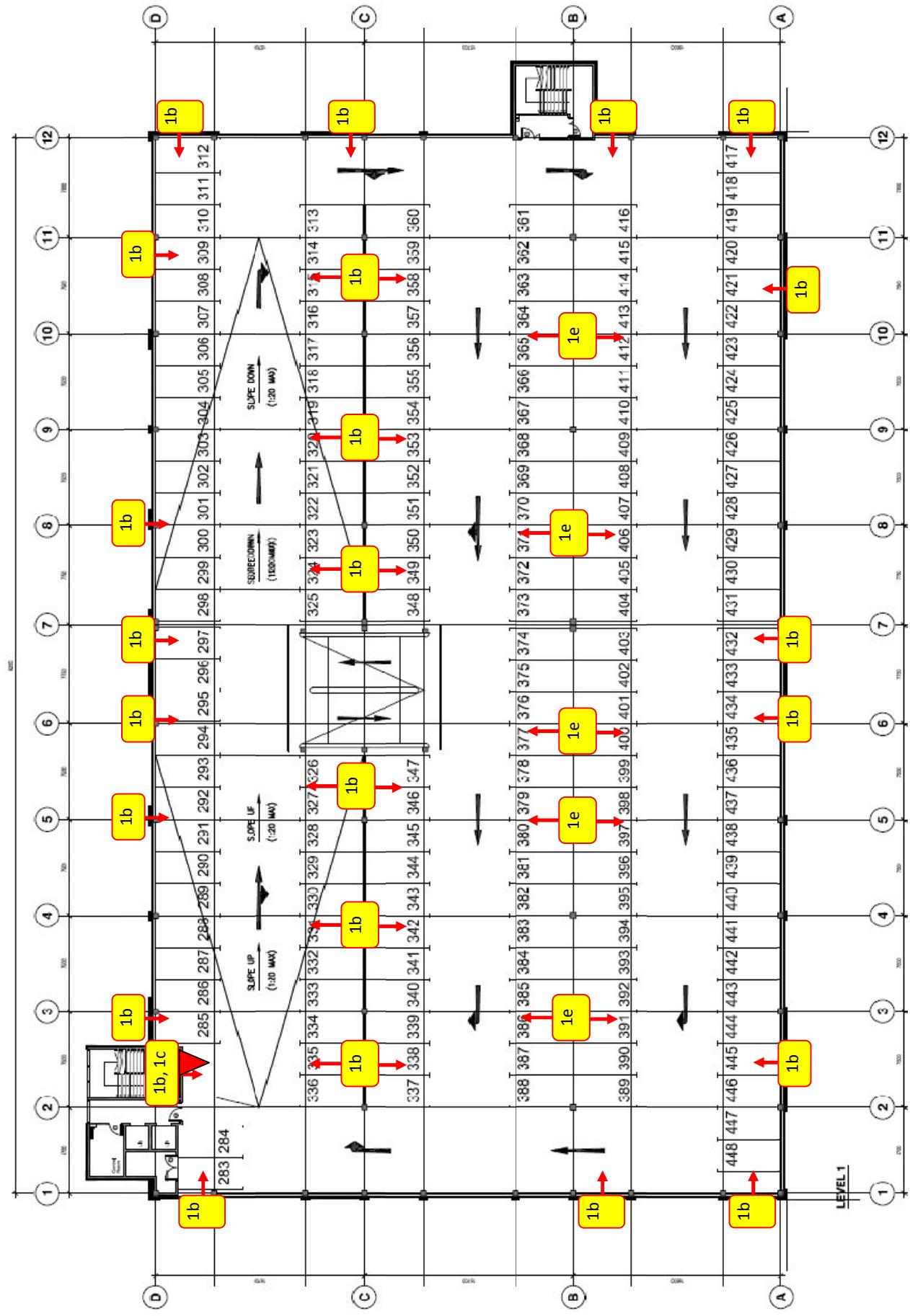
Niall Quinn area



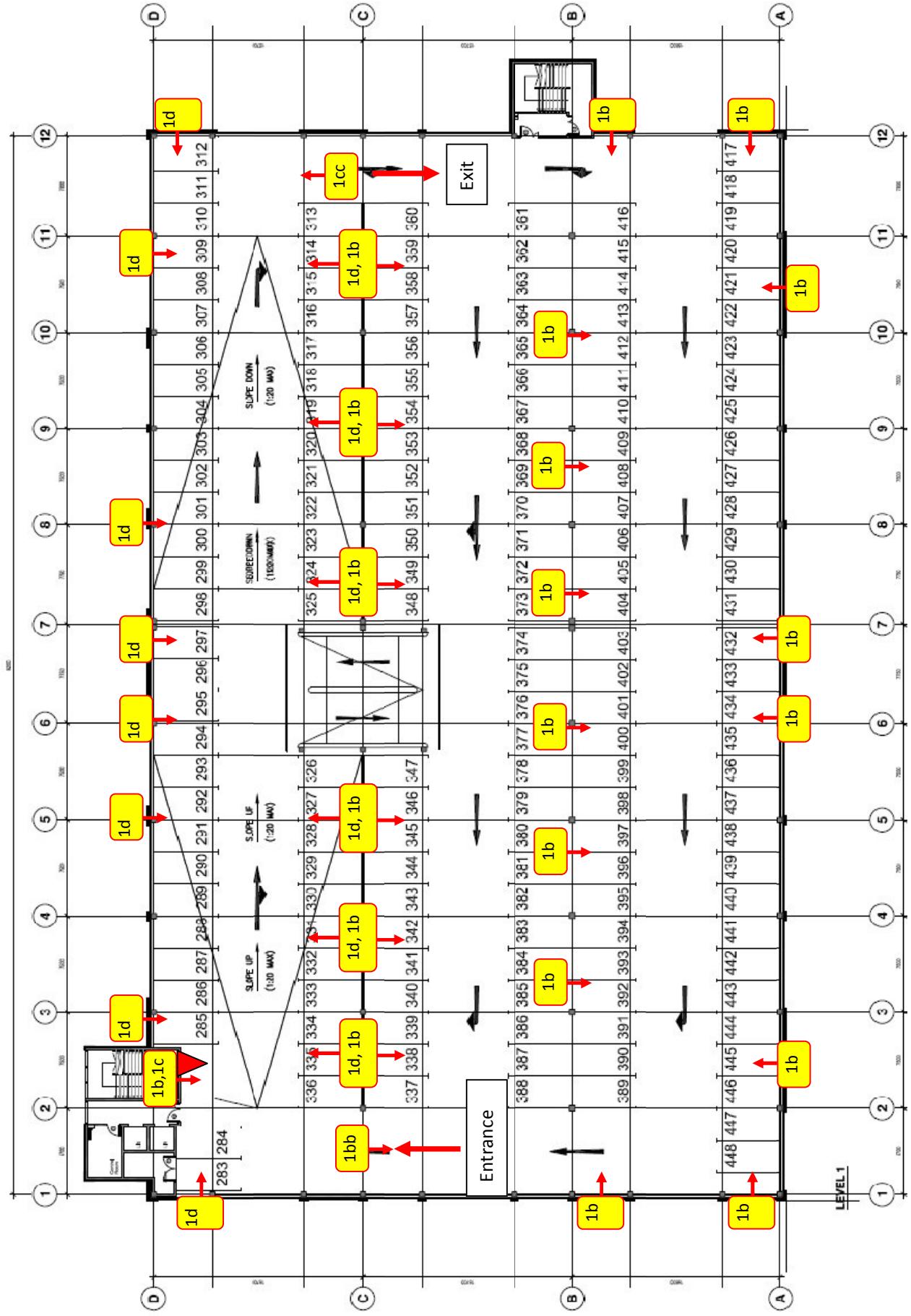
Hylton Road and Level 0 MSCP



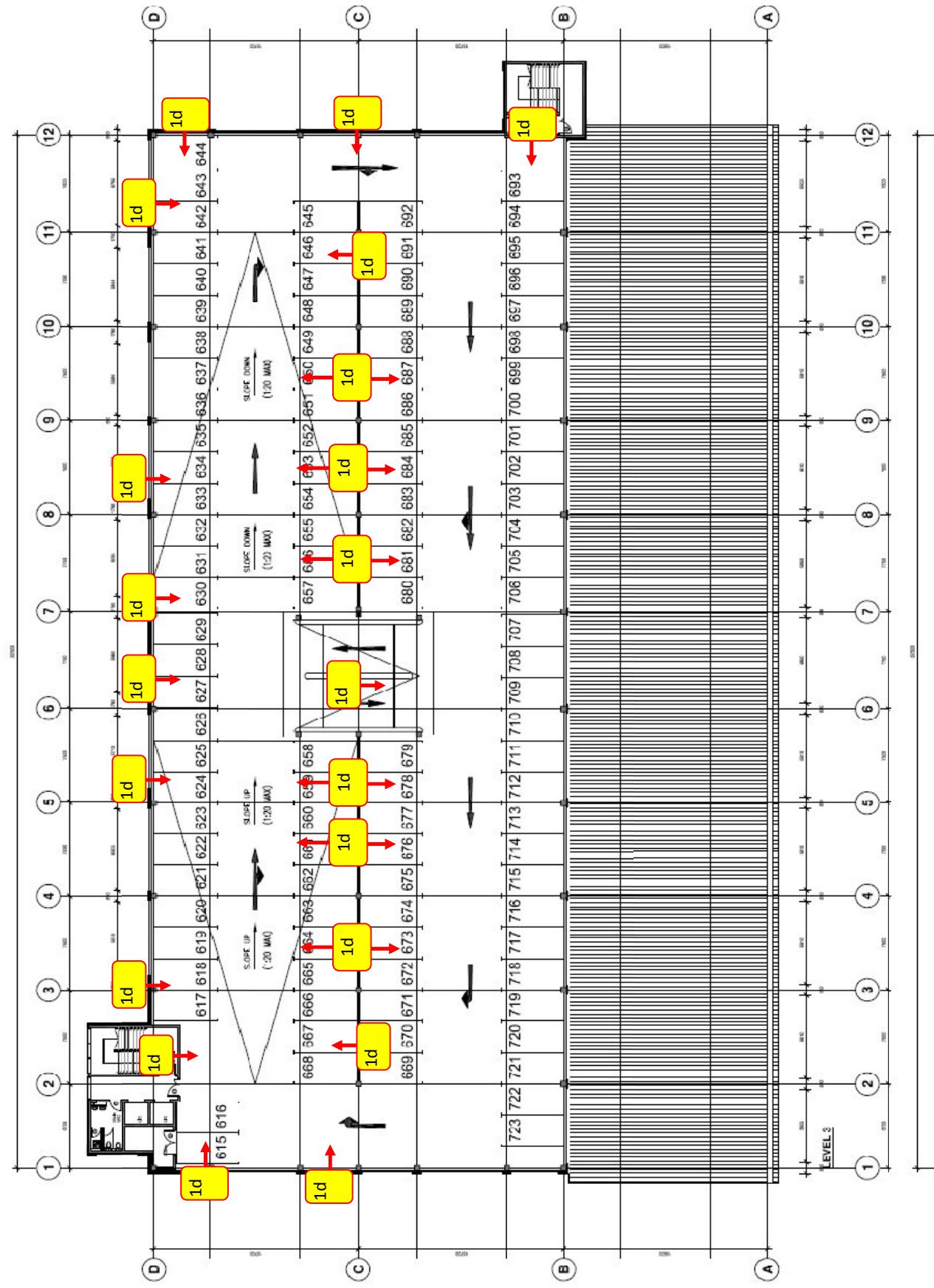
Level 1 MSCP



Level 2 MSCP & Premium parking area



Level 3 MSCP



Sign Type - 1a



MULTI STOREY CAR PARK

GROUND	Public and Staff
LEVEL 1	Public and Staff
LEVEL 2	Public and Staff
LEVEL 3	Public and Staff
LEVEL 4	Public and staff
LEVEL 5	Premium Permit Holders
LEVEL 6	Premium Permit Holders

**Tariff payable
at machine
or by phone**

**This car park is private property, see signage
in car park for terms & conditions**

Sign Type - 1c



To buy a ticket your vehicle registration details are required

You do not need to display the ticket in your vehicle

ParkingEye Ltd
Telephone 0330 555 4444
PO BOX 565, Chorley, PR6 6HT



Car park
monitored by
ANPR systems

Sign Type – 1bb (to be installed by Vinci)

Payment Restrictions

Premium Parking Only Beyond This Point

Sign Type – 1cc (to be installed by Vinci)

Parking Restrictions

Premium Parking Ends

Sign Type - 1d



**Staff Premium
Parking Permits Only**

Please ensure you have the appropriate permit registered on the system. Premium permits are available from the Car Park Enquiries Office



£70

Failure to comply with the terms & conditions will result in a Parking Charge of:



Car park
monitored by
ANPR systems



ParkingEye Ltd
Telephone 0330 555 4
PO BOX 565, Chorley,



Signage Plan

Sunderland Royal Hospital

B Block

Kayll Road

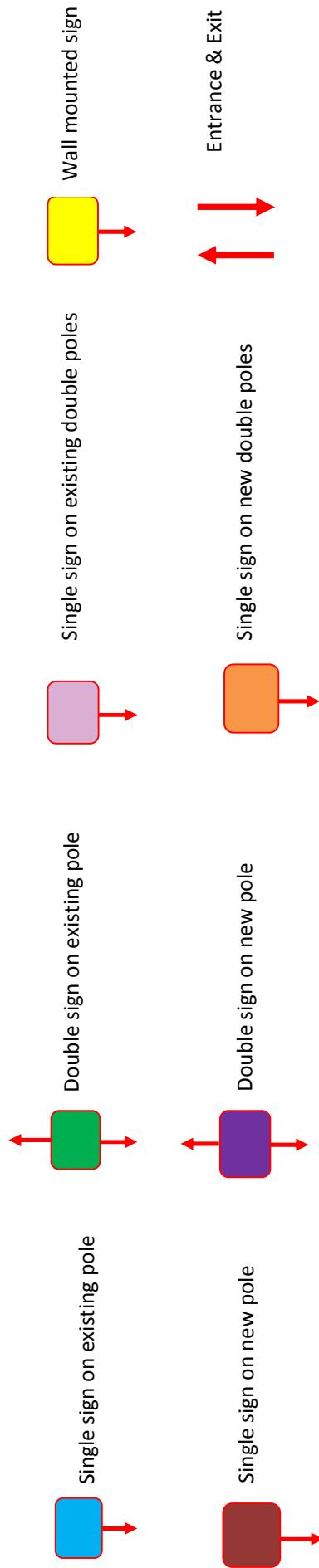
Sunderland

SR4 7TP

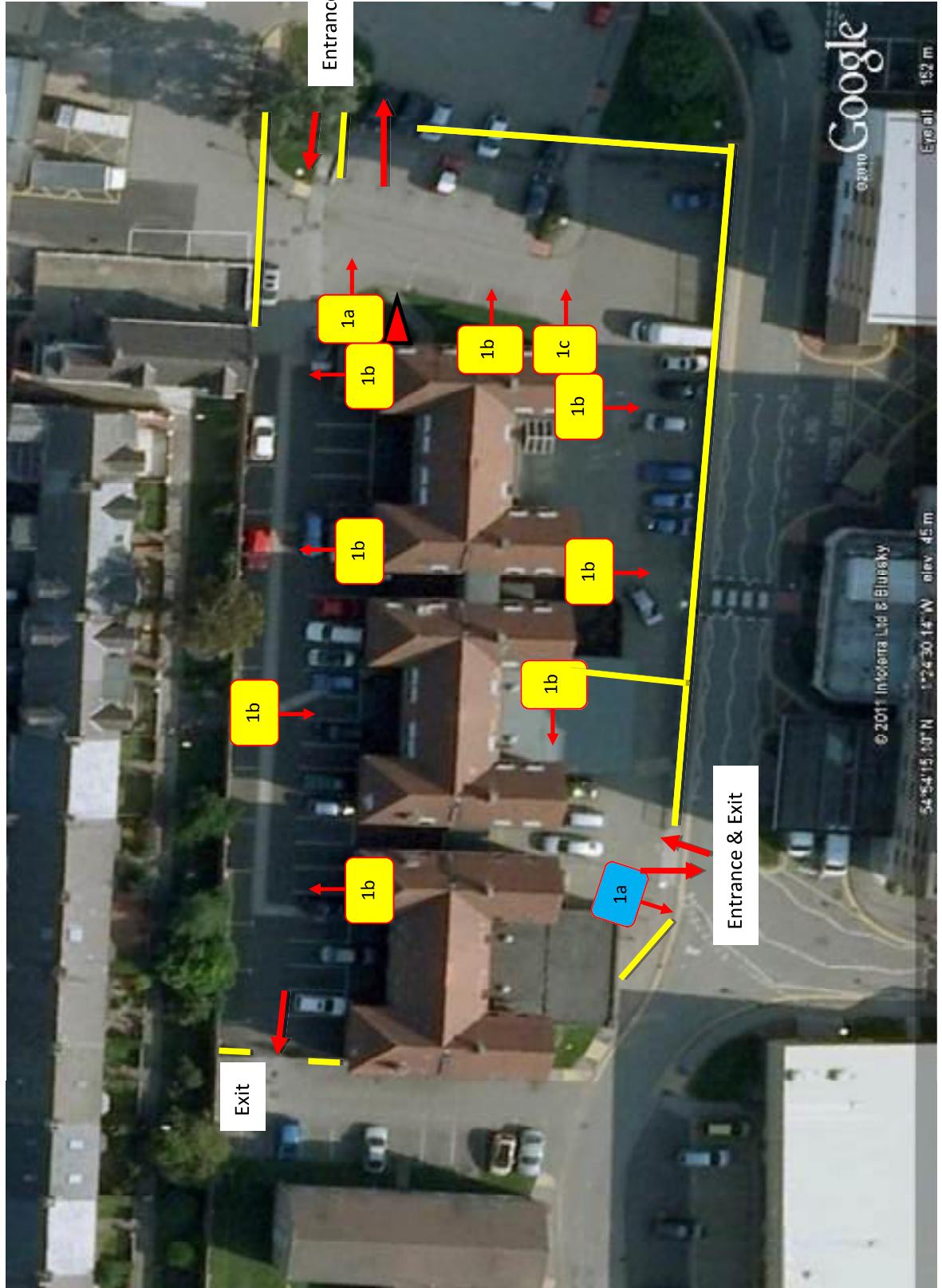
Signage Allocation

Sign Type	Number	Size
1a	2	600x800
1b	8	600x800
1c	1	600x800

Key for Installation Locations



Site Overview



Sign Type - 1a

Parking Tariffs Apply



Purchase parking
at any point during
your stay using
machine/phone

This car park is private property, see
signage in car park for terms & conditions



Managed by: ParkingEye Ltd

Car park
monitored by
ANPR systems

Sign Type – 1b

Parking Tariffs Apply

 **Tariffs**

Up to 2 hours	£2.00
Up to 4 hours	£3.50
Up to 24 hours	£6.00

Parking tariffs apply 24 hours a day, 7 days a week

 **paybyphone** Site Number 8626
Download the app or visit paybyphone.co.uk
Or text REG and your number plate to 655555
Or call 0330 400 7275 and follow instructions

 Enter your full vehicle registration at the machine when paying for parking

You can purchase additional time (if required) at the payment machines or by phone before leaving

 Blue Badge holders only in marked bays, for details on free parking see the signage located in designated Blue Badge bays

 Monthly visitor permits are available from main reception

 FREE Park and Ride service

 Park within bays/in designated areas

 No parking on yellow lines/hatched areas

£70

Failure to comply with the terms & conditions will result in a Parking Charge of:

This car park is private property



ParkingEye Ltd
Telephone 0844 247 2981
PO BOX 565, Chorley, PR6 6HT

Sign Type - 1c

IMPORTANT INFORMATION

If you wait for longer than
20 minutes in any area
without paying you may
be subject to a
Parking Charge Notice

Please see further signage
within the car park
for full details

£70

Failure to comply with the terms & conditions will result in a Parking Charge of:

Chapman and Hall, London, 1990. Pp. xii + 250. £35.00. ISBN 0-412-36020-2.



ParkingEye Ltd
Telephone 0844 247 2981
PO BOX 565, Chorley, PR6 6HT



Signage Plan

City Hospitals Sunderland

Children's Centre

Durham Road

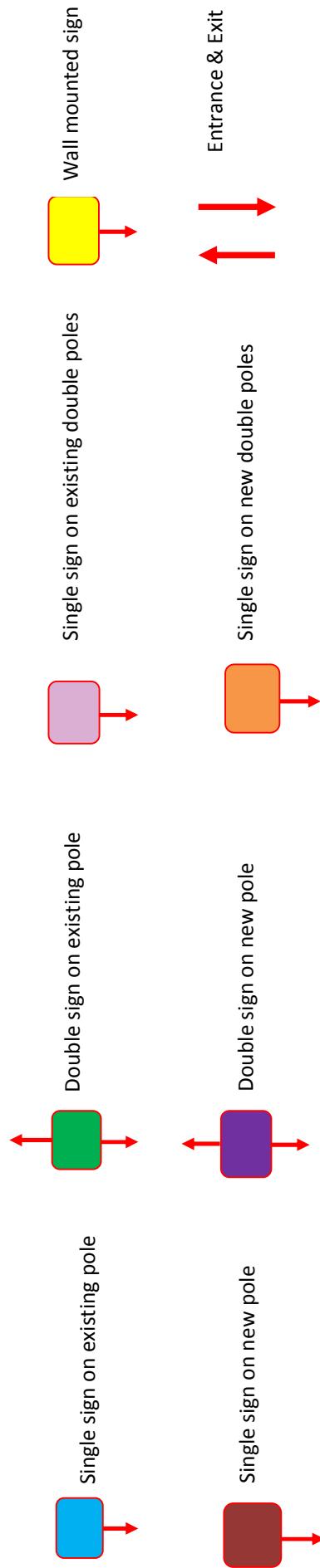
Sunderland

SR3 4AG

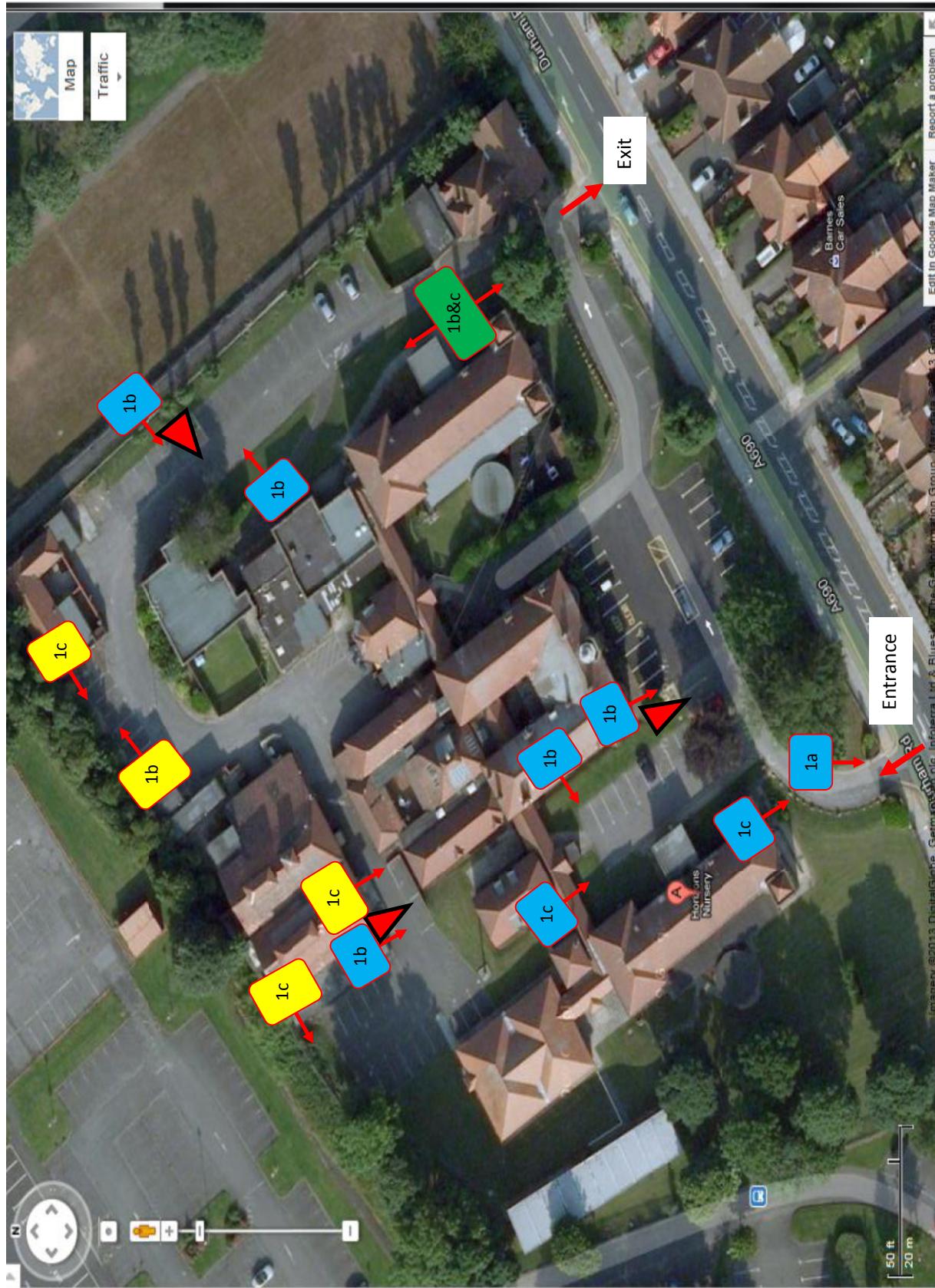
Signage Allocation

Sign Type	Number	Size
1a	1	600x800
1b	7	600x800
1c	6	600x800

Key for Installation Locations



Site Overview



Sign Type - 1a

Parking Tariffs Apply



Purchase parking
at any point during
your stay using
machine/phone

This car park is private property, see
signage in car park for terms & conditions



Managed by: ParkingEye Ltd

Car park
monitored by
ANPR systems

Sign Type - 1c

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If you wait for longer than
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Please see further signage
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for full details

£70

Failure to comply with the terms & conditions will result in a Parking Charge of:

the first time in the history of the world that the people of the United States have been called upon to make a choice between two political parties, each of which has a distinct and well-defined platform, and each of which has a distinct and well-defined object in view. The people of the United States have been called upon to make a choice between two political parties, each of which has a distinct and well-defined platform, and each of which has a distinct and well-defined object in view.



ParkingEye Ltd
Telephone 0844 247 2981
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Signage Plan

Sunderland Royal Hospital

Consultants

Kayll Road

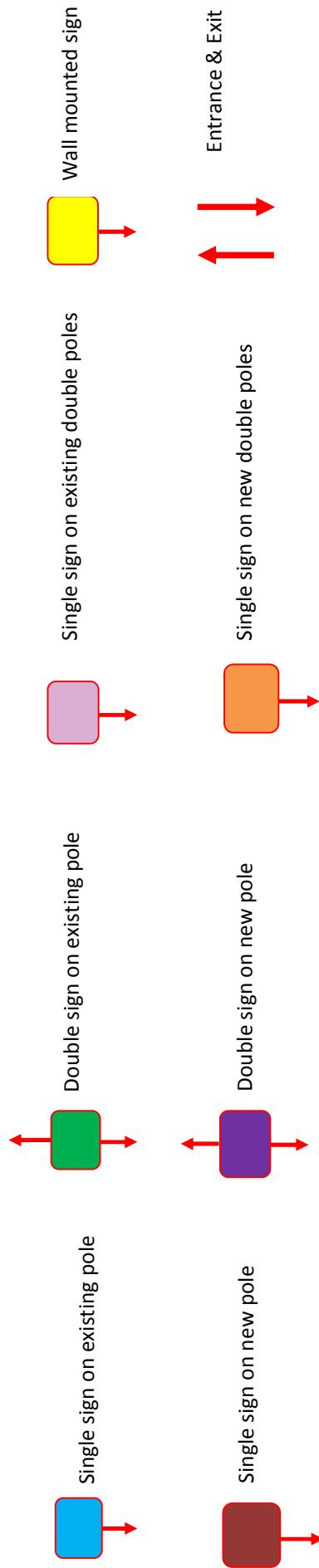
Sunderland

SR4 7TP

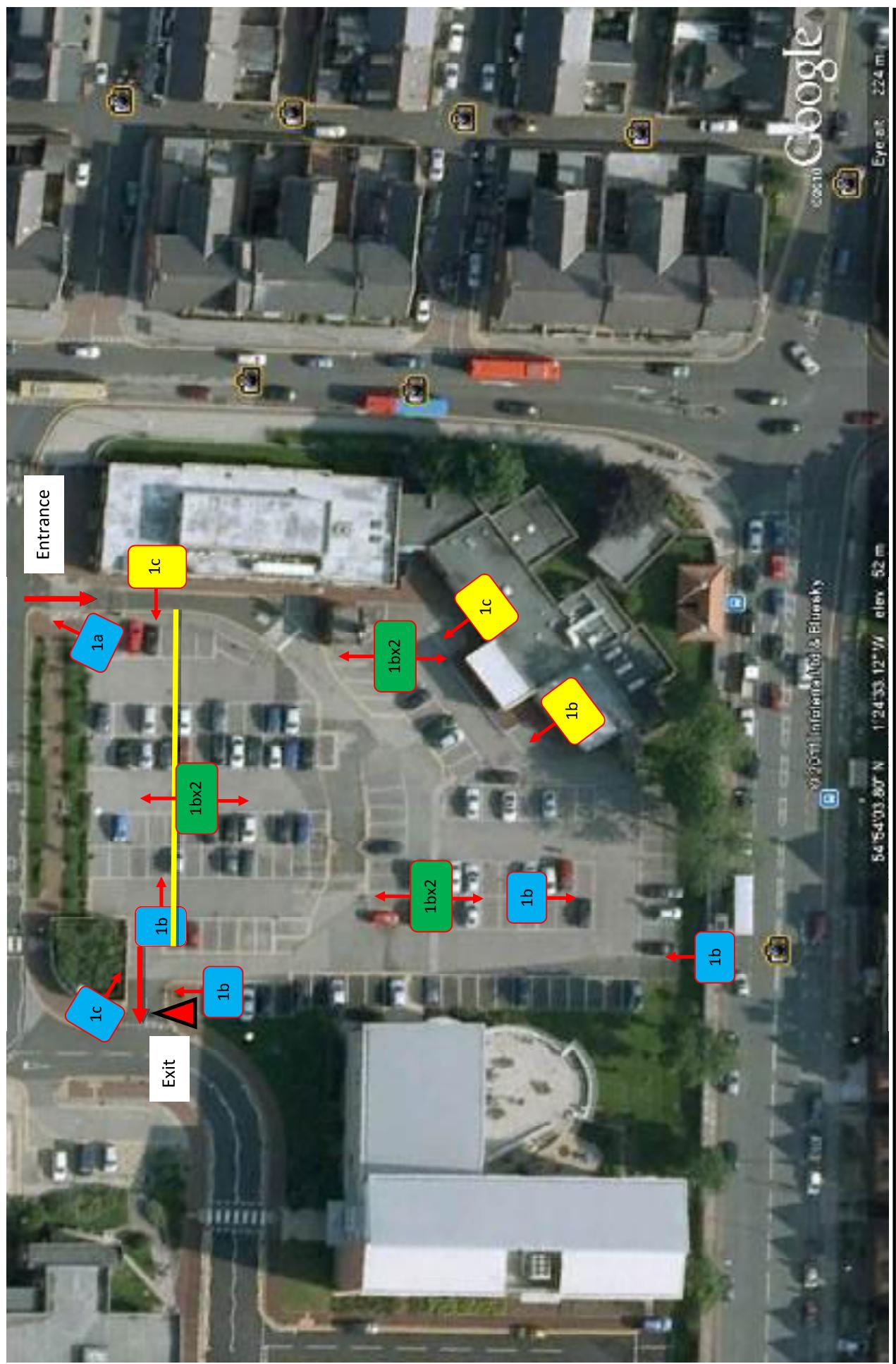
Signage Allocation

Sign Type	Number	Size
1a	1	600x800
1b	11	600x800
1c	3	600x800

Key for Installation Locations



Site Overview



Sign Type - 1a

Parking Tariffs Apply



**Purchase parking
at any point during
your stay using
machine/phone**

This car park is private property, see
signage in car park for terms & conditions



Managed by: ParkingEye Ltd

Sign Type - 1b



Parking Tariffs Apply

Tariffs

Parking tariffs apply 24 hours a day, 7 days a week

Enter your full vehicle registration at the machine when paying for parking



You can purchase additional time (if required) at the payment machines or by phone before leaving



**Site Number
8626**

Download the app or visit paybyphone.co.uk
Or text REG and your number plate to 655656
Or call 0330 400 7275 and follow instructions

INFORMATION: The new pay by phone app will be used and the old text service will be discontinued on 1st June 2016.

on a mobile or a laptop at home or in a car, you can always access your account online via www.savoyphone.co.uk. We also offer a free telephone helpline on 0800 085 0000.

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Enter your full vehicle registration at

the Machine when paying for parking

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onal time (if required) at the

Blue Badge holders only in marked bays, for details on free parking see the signage located in designated Blue Badge bays



P Park within bays/in
designated areas



No parking on yellow
lines/hatched areas



70

Failure to comply with the terms & conditions will result in a Parking Charge of:

throughout all of my life. I have been extremely fortunate to receive the support of my parents and my wife, and I am grateful for their love and encouragement.



ParkingEye Ltd
Telephone 0844 247 2981
PO BOX 565, Chorley, PR6 6HT



Car park
monitored by
ANPR systems

Sign Type - 1c

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for full details

£70

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Telephone 0844 247 2981
PO BOX 565, Chorley, PR6 6HT