

AYLESBURY VALE DISTRICT COUNCIL

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OFFICIAL RESPONSE TO FREEDOM OF INFORMATION REQUEST

This request was answered under the legislation indicated below:-

Statutory Deadline

- DP ☐ Data Protection Act 1998 (£10 fee payable) +40 elapsed days after date of receipt*
- FOI ☒ Freedom of Information Act 2000 (usually free) +20 working days after date of receipt*
- EIR ☐ Environmental Information Regulations 2004 +20 working days after date of receipt*
- ☐ EIR exceptionally extended +40 working days after date of receipt*
- RPSI ☐ Reuse of Public Sector Information Regulations +20 working days after date of receipt*

Date Received on 3rd Aug 2009

Reply Due by 1st Sept 2009



Request Reference
FOI 814

Date Reply Sent
10th Aug 2009

Question asked (as phrased by customer)

From: Neil [<mailto:request-15667-ed409a6e@whatdotheyknow.com>]
Sent: 01 August 2009 10:21
To: Data_Protection
Subject: Freedom of Information request - Parking Ticket Data

Dear Sir or Madam,

Under the Freedom of Information Act 2000 I would like to request some information relating to the enforcement of parking restrictions, specifically penalty charge notices.

1. I would like to request the raw data set of parking tickets issued in the name of the council within the last five year period broken down by: date, time, location, narrative of infraction, current status of case, next status of case, transaction details ie. date, time and method of payments made), officer ID

2. I would also like to request any information to 'reward'/bonus schemes/contracts in place for your parking enforcement officers. This is envisaged to cover the details of any systems, including (where bonuses are paid) the amount per officer per year, for the last five years.

Regarding part 1. ideally I would like the location unit to be 'street' but if this is not practical then under your section 16 duty to advise and assist I would expect you to contact me to discuss how you record this geospatial data so that I may narrow my request in a way that works for both of us.

As a supplementary, under section 16, I would also ask that you provide some detail about the recording processes of this parking information. E.g. What software is used? What data fields are recorded? What

AVDC response

Neil Houston

Please find the information you requested below:-

1. Please find the data you requested attached in file FOI 814 – Neil Houston 1 and FOI 814 – Neil Houston 2.

The software is provided by SPUR Information Solutions. A list of the data fields recorded and explanation of next stage codes are attached, file FOI 814 – Neil Houston 3 and FOI 814 – Neil Houston 4.

2. Our officers are paid a salary which is not performance related or linked to any reward or bonus scheme.

Please also find attached copies of three previous requests of a similar nature, files :-

FOI 814 – foi 732 + foi 732 attachment
FOI 814 – foi 767 + foi 767 attachment
FOI 814 – foi 775 + foi 775 attachment

If you have any further requests please

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<p>other data sets it links to, etc.</p> <p>If this information is held by an outside contractor then it is your responsibility under the FOIA to obtain that information.</p> <p>If it is held by another public body then please can you inform me of this and if possible transfer the request to that public body. My preferred format to receive this information is by electronic means. For both parts I would like the response to be in the form of a raw text file, tab delimited, with text qualifiers where required.</p> <p>If you need any clarification of this request or if it is too broad in any way please feel free to email me. If some parts of this request are more difficult to answer than others please release the answerable material as it is available rather than hold up the entire request for the contested data.</p> <p>If FOI requests of a similar nature have already been asked could you please include your responses to those requests. I would be grateful if you could confirm in writing that you have received this request, and I look forward to hearing from you within the 20-working day statutory time period.</p> <p>Yours faithfully,</p> <p>Neil Houston</p>	<p>email records@aylesburyvaledc.gov.uk or write to the below address.</p> <p>Regards Sarah Walker On behalf of the Head of IT</p> <p>IT Division Aylesbury Vale District Council 4 Great Western Street Aylesbury Bucks, HP20 2TW</p>
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INFORMATIVES

1. The legislation gives a right of access to information contained within records which is not necessarily the same as access to records themselves. Sometimes this can be most efficiently achieved by providing copies of the original documents. On other occasions the raw documents could be difficult to interpret - due to the use of jargon, or because the information sought is only a small part of a much larger document covering also other matters beyond the scope of the request, or we may have reason to withhold some or all of the information under a statutory FOI exemption or EIR exception. This form offers a means of summarising and/or providing interpretation in these circumstances so as to reduce costs and improve clarity.
2. If you are dissatisfied with our response or wish to seek further explanation or make a comment please contact us again – see our publication scheme on website www.aylesburyvaledc.gov.uk or our Corporate Complaints leaflet “If we’ve got it right or wrong” for details of the procedure.
3. Please note that you do have a right to make a complaint direct to the Information Commissioner and details on how to do this are set out on the Information Commissioner’s website www.informationcommissioner.gov.uk under the heading “How to make a complaint”