



Ms Ellen Louise **Email:** xxxxxxxxxxxxxx@xxxxxxxxxxxxxxxxxxxxx.xxx.xx
 Our ref: 1621533
 Date: 9 August 2018

Dear Ms Louise

Freedom of Information Act 2000

I can confirm that the information requested is held by Central Bedfordshire Council. I have detailed below the information that is being released to you.

Q1. *What software do you use for Parking Enforcement (PCN issue and processing) and when does the current contract end?*

A1. Imperial 3Sixty - November 2021

Q2. *What system do you use for cashless (pay by phone) parking and when does the current contract end?*

A2. Just Park - January 2023

Q3. *What software do you use for Fixed Penalty Notice enforcement (FPN issue and processing) and when does the current contract end?*

A3. Not applicable we do not issue FPN's

Q4. *What software do you use to issue parking permits and season tickets and when does the current contract end?*

A4. Permit Smarti - September 2022

Please quote the reference number 1621533 in any future communications.

If you wish to request a review of this response, please contact us either by email (xxxxxxxxxxxx@xxxxxxxxxxxxxxxxxxxxx.xxx.xx) in writing to the reply address detailed below.

Access to Information
Community Services
Central Bedfordshire Council, Priory House, Monks Walk, Chicksands, SG17 5TQ

Central Bedfordshire Council
Please reply to:

Access to Information
Community Services
Central Bedfordshire Council
Priory House, Monks Walk,
Chicksands, Shefford
Bedfordshire SG17 5TQ

Telephone: 0300 300 8301
Email: xxxxxxxxxxxxxx@xxxxxxxxxxxxxxxxxxxxx.xxx.xx

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 01625 545 700

Further information on the Freedom of Information Act 2000 is available through the Information Commissioner's Office website at: www.ico.org.uk/

I will now close your request as of this date.

Yours sincerely

Joanne Mulliner
Freedom of Information Officer