



Ellen Louise
request-510026-f030390b@whatdotheyknow.com

22nd August, 2018

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ04675**

Thank you for your request for information relating to Parking Systems.

Your request:

1. What software do you use for Parking Enforcement (PCN issue and processing) and when does the current contract end?

The software system is called Chipside. The contract is due to expire on 31 December 2018.

2. What system do you use for cashless (pay by phone) parking and when does the current contract end?

We use Chipside's MiPermit system. The contract is due to expire on 31 December 2018.

3. What software do you use for Fixed Penalty Notice enforcement (FPN issue and processing) and when does the current contract end?

We do not use any software for FPN issue and processing as we use and generate paper tickets. Therefore we have no contracts.

4. What software do you use to issue parking permits and season tickets and when does the current contract end?

Information Governance

Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

Please contact Information Governance
Direct line 024 7683 3323
infogov@coventry.gov.uk

We can confirm that parking permits and weekly (season tickets) are issued through Chipside's MiPermit system.

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Yours faithfully

Business Support Officer