

Property and Facilities

Nigel Sussman
request-528141-35b5af99@whatdotheyknow.com

Harlow Council
Civic Centre
The Water Gardens
Harlow
Essex CM20 1WG
www.harlow.gov.uk

Our Ref: RFI93031579
Your Ref:
Date: 24 October 2018

Re: Request for Information - Reference Number RFI93031579 - Please quote this reference number if contacting the Council in relation to this matter.

Dear Mr Sussman,

Thank you for your request for information, which was received on the 24 October 2018. Your request has been considered under the Freedom of Information Act 2000.

Request

1. Please can you confirm how many Parking Fines the Council registered with Traffic Enforcement Centre in:
2016
2017
2018
2. Please confirm how many PCN's were issued to external agents in the last financial year, and provide the split between the various enforcement agents / bailiffs.
3. Please can you confirm what software you use for Parking Enforcement (PCN issue and processing).
4. Please can you confirm when the last contract award for Parking Fine enforcement agents / bailiffs was and how long the contract is for?
5. If possible, can you send me a copy of the last letter awarding the contracts for enforcement agents / bailiff

Response


The following information you have requested is not held by Harlow Council. Harlow Council do not manage the parking on roads or car parks that we are responsible for in Harlow. This is managed by North Essex Parking Partnership - <http://www1.parkingpartnership.org/north/index>

Contact me again if you require any further assistance on this matter and I will do my best to provide relevant help and advice.

If you are dissatisfied with the response you have received and wish to request a review of our decision or make a complaint about how your request has been handled you should write to Contact Harlow at the above address or complete the on-line complaint form that can be found at www.harlow.gov.uk. Your request for an internal review should be submitted to us within 40 working days of receipt by you of this response. Any such request received after this time will only be considered at the discretion of Harlow Council.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to the Information Commissioner for a decision by writing to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Oliver Gillard', with a long horizontal flourish extending to the right.

Oliver Gillard

Estates Assistant

Tel: 01279 446862

e-mail: oliver.gillard@harlow.gov.uk