

Date: 18th September 2012
Our ref: FOI. 12.11627

Name: Mr Tony Wordstall

Tony Worsdall [request-119676-808a24ed@whatdotheyknow.com]

Dear Mr Wordstall

Freedom of Information Request

I refer to your Freedom of Information Request received on 21st June 2012. Please accept my apologies for the delay in providing this information.

Your request asked for the following information:

Your Request

For the year 2010/11 (or if that years information is not available any earlier year)

Please supply the following information:

For On Street Parking only

- PCNS Issued (number)
- PCNs Paid (number)
- %age collected (number)
- Cancelled or written off (number)
- %age cancelled (number)
- Total unpaid (number)
- %age unpaid (number)
- Income (amount)
- Expenditure (amount)
- Surplus (amount)

Council's Response

We can confirm the following information with regards your request above.

- ***PCN's Issued (number) – 6402***
- ***PCN's Paid (number) - 4794***
- ***% collected (number) – 74.8***
- ***Cancelled or written off (number) – 1565***
- ***% cancelled (number) – 24.4***
- ***Total unpaid - 43***
- ***% unpaid (number) - 0.8***
- ***Income (amount) - £196,303***
- ***Expenditure (amount) – Information not available.***
- ***Surplus (amount) - Information not available.***

I hope this information is of assistance to you.

Copyright Procedure

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Internal Review Procedure

If you are dissatisfied with the handling of this enquiry you can invoke the Council's internal review procedures to ask for an independent review of your request. All such requests must be sent to us within 4 weeks and must clearly state in writing your reference number and your reasons for your request for internal review.

The Information Governance Team can be contacted at the following address:
Information Governance Team, Town Hall and Civic Buildings, Westoe Road, South Shields, Tyne and Wear, NE33 2RL.

Information Commissioner's Office (ICO)

Should you remain dissatisfied with the final outcome of the internal review process you can write to the Information Commissioner to ask for an independent review. The Information Commissioner is the Government's Independent Body responsible for overseeing the Freedom of Information Act 2000, the Data Protection Act 1998 and the Environmental Information Regulations 2004.

Please do note the ICO will only review cases that have exhausted the Council's internal review procedures. All correspondence to the ICO must quote the Council's reference number and your reasons for your appeal.

The ICO's contact details are as follows: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF. More information can be found on the ICO's website at www.informationcommissioner.gov.uk.

If you have any further queries about this matter then please do not hesitate to contact us.

Yours sincerely

Paul Robinson
Corporate Affairs Lead

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