Tourism & Culture
Town Hall
St Nicholas Street
Scarborough
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Scarborough Borough Council

request-119390-2fa72912@whatdotheyknow.com>

Your Ref: **FOIA2117**
Our Ref:

02 July 2012

Dear Mr Worsdall

Re: Freedom of Information Act 2000 – FOIA2117

Thank you for your recent request which has been dealt with under the Freedom of
Information Act 2000 (FOIA). You requested the following information:

For the year 2010/11 (

    For On Street Parking only

- PCNS Issued (number)

- PCNs Paid (number)

- %age collected (number)

- Cancelled or written off (number)

- %age cancelled (number)

- Total unpaid (number)

- %age unpaid (number)

- Income (amount)

- Expenditure (amount)

- Surplus (amount)

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The information your equire is available on the Council's website via the following link

http://democracy.scarborough.gov.uk/documents/s25990/11520PARKING%20SERVICES%20ANNUAL%20REPORT%202010-11%2020011111.pdf

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to David Kitson, Senior Solicitor, Legal and Support Services, Town Hall, St Nicholas Street, Scarborough, North Yorkshire, YO11 2HG or emal.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner's Office cannot make a decision unless you have exhausted the complaints procedure provided by Scarborough Borough Council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Tel: 01625 545745 Fax: 01625 524510 Web: www.ico.gov.uk.

Yours sincerely,

Mrs J Wilson
Deputy Parking Manager