

DWP Business Management Team
Health & Disability Assessments (Operations)

e-mail: freedom-of-information-rexxxxx@xxx.xxx.xx

Our Ref: FOI IR 702

03 December 2012

Dear Mr Newman,

Thank you for your recent Freedom of Information request (reference 4029-IR702) which we received on 20 October 2012. In that request, you asked for a review of your previous FOI reference; 3897-3689, which we received on 23 September 2012.

"I am writing to request an internal review of Department for Work and Pensions's handling of my FOI request 'Painkillers – NICE announcement'.

20 days and no feedback whatsoever.

*A full history of my FOI request and all correspondence is available on the Internet at this address:
<http://www.whatdotheyknow.com/request/pa...>"*

Please be assured that your request has been given our full consideration and that all aspects of your review were taken fully into account.

The review was conducted by an independent official of the Department, of the relevant grade and authority to carry out such requests. The case has been examined afresh, and guidance has been sought from domain experts to ensure all factors were taken fully into account.

I note that a response to your request was issued to you on 28 November 2012, via the What Do They Know website. After consideration I acknowledge that in this instance, the Department failed to respond within the 20 working days and we apologise for this delay. The delay was caused by the current backlog of requests. Furthermore, we apologise for not keeping you updated of the progress of your request. DWP is working to avoid any such delays occurring in the future.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Business Management Team
Health & Disability Assessments (Operations)

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dpw.gsi.gov.uk or by writing to DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk