

Improving lives



Name: Karla Rogosic  
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Our ref: FOI 7036

Date: 04 March 2021

Oxleas NHS Foundation Trust

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Dear Karla,

### **FREEDOM OF INFORMATION ACT 2000 – SECTION 8 REQUEST**

Thank you for your request for information dated 28/01/2021. Your request has been managed under the terms of the Freedom of Information Act 2000.

#### **You requested the following information under section 8 of the Act:**

1. Are pagers/bleeps used for communication within your Trust?

Yes

2. Approximately how many pagers/bleeps does the Trust use?

52

3. Who currently supplies the pager/critical bleep solutions in the Trust?

Pageone Communications Ltd

4. What are the pager/bleep contract renewal dates?

31/07/2023

If you have any queries or concerns or are dissatisfied with the service you have received in relation to your request, please do not hesitate to contact us. If you wish to request a review of the decision, you should write to the Information Governance Manager, Julie Lucas via email at [julie.lucas9@nhs.net](mailto:julie.lucas9@nhs.net) in the first instance. If you remain unsatisfied with the outcome of your review and wish to make a formal complaint, please address this to: Complaints, Oxleas NHS Foundation Trust, Pinewood House, Pinewood Place, Dartford, DA2 7WG - Email: [oxl-tr.complaints@nhs.net](mailto:oxl-tr.complaints@nhs.net)

In addition if you are not satisfied with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (Telephone: 0303 123 1113 or 01625 545 745 - [www.ico.org.uk](http://www.ico.org.uk)).

Kind regards,

**Paul Bransgrove**  
**Information Governance Officer**

E: [oxl-tr.FOI@nhs.net](mailto:oxl-tr.FOI@nhs.net)

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