



Department for Transport

Alistair Hobbs
Correspondence Manager
Rail Executive – Passenger
Services
Department for Transport,
Great Minster House,
33 Horseferry Road,
London,
SW1P 4DR

Ref: F0012123

19 March 2015

Nick Davies

by email: request-254899-aaa14da4@whatdotheyknow.com

Freedom of Information Act Request F0012123

Dear Mr Davies

Thank you for your information request of 21 February. You requested the following information:

Please can you publish the proposed zone boundaries when Oyster is extended to Gatwick as required by the Thameslink franchise agreement with Govia due to take effect later this year.

Your request has been considered under the Freedom of Information Act 2000.

After a thorough search of all our records, I am writing to inform you that we do not hold this information.

The Govia Thameslink Railway (GTR) Franchise Agreement set out that GTR 'shall use reasonable endeavours to extend Oyster PAYG to those areas bounded by and including' Gatwick Airport by 30 September 2015. This would include the stations Merstham, Redhill, Earlswood, Salfords and Horley. The Department would not expect to see a change to the zones 1-6 boundaries within any proposals received from the train operator on this matter, as this obligation is intended to deliver an extension to Oyster PAYG as a method of payment only.

If you are unhappy with the way the Department has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the Department's Information Rights Unit at:

Zone D/04
Ashdown House
Sedlescombe Road North
Hastings

East Sussex TN37 7GA
E-mail: FOI-Advice-Team-DFT@dft.gsi.gov.uk

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours Sincerely

Alistair Hobbs

Rail Commercial Correspondence Manager | Rail Executive – Passenger Services |
Department for Transport | 4th Floor - Great Minster House |
33 Horseferry Road | London | SW1P 4DR

Your right to complain to DfT and the Information Commissioner

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF