

Information Governance Office
Maudsley Hospital
Denmark Hill
London
SE5 8AZ

Email: foi@slam.nhs.uk

6th October 2017

Dear Ms Steele,

RE: Your Information Request

Thank you for your request for information, which we received on 14th September 2017. You requested the following regarding overseas visitor management teams at NHS mental health trusts under the Freedom of Information Act (2000).

1) Whether you have an overseas visitor management team or a similar team? If NOT, who then is in charge of overseas patient charging in your trust in line with changes advised in the Department of Health's Draft guidance on implementing the overseas visitor charging regulations, 2017?

The Trust has an overseas management team.

2) What is the cost of the current team for the preceding year, or if established only recently following the changes in 2017, its cost of set up and estimated costs for 2017/2018? (Note: this cost could include salaries, but also overheads including facilities and equipment used).

The Overseas Team consist of 1/3 of a band 6 role and 20% band 8B role including overheads. The total cost is £40, 000 in 2016/2017 financial year. There were no changes were made to the team in 2017/18.

3) What, if any, charges have been levied to overseas patients in your trust by this team, and how much of this has been recouped?

The majority of the overseas visitors seen by the Trust are charge exempt. To date one individual inpatient has been invoiced 60K in relation to the cost of their treatment, this was written off.

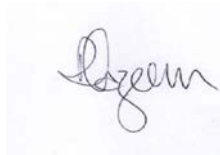
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If you have any queries about this letter or if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, please do not hesitate to contact the Information Governance Office via foi@slam.nhs.uk.

If you are not content with the outcome of your complaint, you may apply to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by South London and Maudsley NHS Foundation Trust. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Toyin Kazeem', is positioned above the printed name and title.

Toyin Kazeem
Archives and Assurance Manager