



Mr John Leitch

15 August 2017

Dear Mr John Leitch,

Freedom of Information Act 2000

Thank you for your email of 11 August 2017 regarding overcharging. This is an acknowledgement of your request which is currently being processed under the Freedom of Information legislation.

We will endeavour to respond to your request promptly and in any event in accordance with the requirements of the Act. The standard requirement for response is 20 working days (excluding public holidays) from receipt of the request; you should therefore receive a reply by 8 September 2017.

Yours sincerely

Helen Frazer

Freedom of Information Coordinator
Housing Services