

## Hammersmith and Fulham

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3 April 2018

Mr. Laurence Laker - Mansfield

Our reference: 1220456

Dear Mr. Laker - Mansfield

Thank you for your request for information received on 2 March 2018.

### Your request

- 1. If you outsource your IT works, please provide who it is with and when the contract started and ends.*
- 2. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc.*

### Our response

This request is being handled under the Freedom of Information Act 2000.

I can confirm that LB Hammersmith and Fulham holds the information you requested. However, we are withholding that information since we consider that the following exemption applies to it.

- 1. If you outsource your IT works, please provide who it is with and when the contract started and ends.*

We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

**Our contracts relating to the supply of IT services are already in the public domain. The council's IT service providers are Agilisys and BT Global services. The contract start dates and end dates relating to the service provided can be found here:**

**<< <https://www.lbhf.gov.uk/councillors-and-democracy/data-and-information/transparency/procurement-and-financial-data> >>**

- 2. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc.*

Similarly, other supplier contracts relating to the supply of IT services are already in the public domain. The contract start dates and end dates relating to the services provided can be found here:

<< <https://www.lbhf.gov.uk/councillors-and-democracy/data-and-information/transparency/procurement-and-financial-data>>>

If you are dissatisfied with the handling of your request for information, please contact the h&f InTouch team within 40 working days of receiving this response. They will consider the matters raised and decide whether they are referred to the Council's Information Manager for an internal review.

You can write to the h&f InTouch team at Room 229, Hammersmith Town Hall, King Street, London W6 9JU, or email: [handfintouch@lbhf.gov.uk](mailto:handfintouch@lbhf.gov.uk). If you are registered for self-service, via the Council's My Account portal, you can also do this online: [Click here to complete the form](#)

You also have the right to appeal to the Information Commissioner at: The Information Commissioner's Office (ICO), Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Tel: 0303 123 1113. Website: [www.ico.org.uk/concerns/](http://www.ico.org.uk/concerns/). There is no charge for making an appeal. The ICO may ask you to contact Hammersmith and Fulham, so we can complete an internal review, before the ICO investigates the matter.

Yours sincerely

**Andrea Comer**  
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