

plh-tr.foi-requests@nhs.net

Plymouth Hospitals NHS Trust
Freedom of Information Manager
Information Governance Team
Bircham House
William Prance Road
Derriford
Plymouth
PL6 5WR

01752 431058

www.plymouthhospitals.nhs.uk

Our ref: 17Fol246
Your ref: Email received 25/04/2017

request-403188-37b909fc@whatdotheyknow.com

Dear Katharine Tylko-Hill

| | |
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| File Reference: | 17FOI246 |
| Date request received: | 25/04/2017 |
| Disclosure due date: | 24/05/2017 |
| Disclosure date: | 03/11/2017 |

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Freedom of Information Act 2000 – Response

I refer to your email received 25/04/2017 in which you requested information under the terms of the Freedom of Information Act 2000. As part of our internal quality control review process, we have noted that we did not respond within the timeframe and for this, we apologise. If you wish to take the matter further, please refer to the satisfaction section of this reply letter.

Plymouth Hospitals NHS Trust is confirming in accordance with section 1 (a) of the Act that it holds the information requested and is supplying it in accordance with section 1(b) unless otherwise specified.

For organisational context: Plymouth Hospitals NHS Trust is the largest teaching hospital trust in the South West. We employ over 6,600 staff working in 350 different roles within the Trust. We offer a full range of general hospital services to around 450,000 people in Plymouth, North and East Cornwall and

South and West Devon. These include emergency and trauma services, maternity services, paediatrics and a full range of diagnostic, medical and surgical sub-specialties.

We work within a network of other hospitals to offer a range of specialist services to a population of between 700,000 and two million depending on the type of care needed.

“Contact us” details are available on the Trust website at <http://www.plymouthhospitals.nhs.uk/contact-us>. This includes an online enquiry form.

You asked

Under the FOIA (2000) please would you supply the following information relating to your Trust’s (and its outsourced services’) practice of outpatient hysteroscopy/biopsy – pain control and patient choice

1. The patient information leaflet/s

Please find the attached documents

2. The consent form/s

Please find the attached documents

3. For each of the last 3 financial years:

i. all audits of OP hysteroscopy adverse events, (including infection, perforation, pain equal to or above 7/10 on VAS)

No audits have been completed for this patient group.

Perforation audits performed on operative cases with 0% reported. The audit did not include this patient group.

ii. all surveys of patients’ outpatient hysteroscopy experiences. Are all your patients allowed to complete the satisfaction survey at home?

Yes – With the Friends and Family survey, patients have the option of completing the questionnaire before they leave the department or complete at home and post back to the Trust, in the envelope provided.

iii. the number of your patients who had

- a) GA**
- b) spinal anaesthesia**
- c) monitored procedural IV sedation**
- d) local anaesthetic**
- e) no anaesthetic**

See legal notes below

iv. the % of your

a) diagnostic hysteroscopies

b) operative hysteroscopies that were done in outpatients

See legal notes below

3a Did your Trust meet the Best Practice Target % Tariff for each of these years?

Yes

4 i. Is local anaesthetic available in all your outpatient hysteroscopy clinics?

Yes

ii. Is Entonox available in all your outpatient hysteroscopy clinics?

Yes

5. Are all your hysteroscopy patients (including See & Treat/One Stop Shop/Late Cancellations) offered

i. local anaesthetic? Yes

ii. GA? Yes

iii. Spinal anaesthesia? No

iv. Safely monitored IV sedation? No

6. Do you use electro-surgery in any of your out-patients clinics?

Yes

If so, do you always use the lowest power setting?

No we do not.

7. What type and diameter of scopes do you use in

a) outpatients = 2.7mm and 2mm

b) for GA patients? 3.5 and 2.7mm

Rigid, semi-rigid, flexible? Rigid

8. What is the minimum training and accreditation (e.g. RCOG ATSM) that all your NEW hysteroscopists must have?

Competencies assessed by Lead Hysteroscopist and the RCOG ATSM or the formal Nurse Hysteroscopy course run by Bradford.

9. What % diagnostic outpatient hysteroscopy/biopsy patients had an incomplete procedure which was repeated with epidural, GA or sedation?

See legal notes below

10. Does your Trust have a psychosexual counselling service for PTSD caused by severe procedural pain?

No

Legal notes

Plymouth Hospitals NHS Trust is confirming in accordance with section 1 (a) of the Act that it does not hold the information requested in any collated format. Individual records of how someone was treated and their conditions would be held in clinical records, but the Trust could not locate, extract and collate such information as requested within the limitations of the Act. It is therefore considered exempt from supply in accordance with section 12(1) of the Act – Request exceeds the appropriate limit by virtue of section 13.-(1)(a) – The Cost of Compliance exceeds the appropriate limit.

Attachments x 4

If I can be of any further assistance to you please do not hesitate to contact me on ☎ 01752 431058.

Satisfaction and appeal

Would you kindly note that if you were unhappy with this response then you have the right to complain. This should be in writing to the address below or preferably by email to plh-tr.foi-requests@nhs.net . We will then arrange for an independent appeal.

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PL6 5WR

☎ 01752 431058

If you remain dissatisfied with the outcome of the appeal, then you have the right to appeal again to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<http://www.ico.org.uk/complaints/getting>

Tel: 01625 545 700
Fax: 01625 524 510

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Yours faithfully

S Edmunds
Freedom of Information Manager