

EXTERNAL VERIFICATION REPORT

(MULTI-DISCIPLINARY TEAM)

Network	GMCCN	
Trust	SALFORD ROYAL	
MDT	Salford Specialist Upper GI MDT (08-2F-2) - 2010/11	
Lead Clinician	Miss Laura Formela	
Compliance		
SPECIALIST UPPER GI MDT		
Self Assessment 89.2% (33/37)	Internal Validation 91.9% (34/37)	External Verification IV confirmed
Zonal Statement		
Completed By	Millie Forde	
Job Title	Assistant Quality Manager	
Date Completed	15/11/10	
Agreed By (Quality Director)	Jane Marr	
Date	19/11/10	
Agreed By (Clinical Lead)	Prof Mark Baker	
Date	19/11/10	
Key Questions		
Does the team demonstrate that this is a properly constituted and functioning MDT?		

Internal Validation Comments

The documentation is very robust and comprehensive.
The team have made further progress since the last review and some key developments include Oncology support and the increase in the number of Clinical Nurse Specialists.

Does the team demonstrate that it has effective systems for providing coordinated care to individual patients?

Internal Validation Comments

National Cancer Peer Review

The team show excellent co-ordination. They have a pre-meet before clinics on Tuesdays and discuss how they are going to co-ordinate their approach.
Development of the patient support group which includes pre-op patients.

Does the team demonstrate that it has adequate information to help improve service delivery?

Internal Validation Comments

Audits and data completed
Have consistently participated in AUGIS (National) and have utilised data

Does the team demonstrate that it is continuously improving its service including both clinical effectiveness and the patient experience?

Internal Validation Comments

Need to refresh the outcomes of Patient Experience Survey as there could be some slightly more meaningful actions.

The nurse led follow up clinics maximise the nursing roles which gives continuity to patients.
The team have moved forward with improving patient information so that it is more beneficial to patients

Key Evidence Submitted

Operational Policy

Internal Validation Comments

Comprehensive and robust document

Annual Report

Internal Validation Comments

Comprehensive and robust document

Work Programme

Internal Validation Comments

Comprehensive document although some dates are too far in future

Good Practice

Good Practice/Significant Achievements

Internal Validation Comments

Pre-meet prior to Tuesday Oncology clinic to refresh from decisions made in MDT and allocate responsibilities for who is sharing what information with patients
 Patient Support Group links all patients and not one particular area
 The team have not achieved full ACST compliance. However, a vast majority of group have completed their training. The remaining members are on the waiting list for future dates

Concerns

Immediate Risks

Internal Validation Comments

None identified

External Verification Comments

Serious Concerns

Internal Validation Comments

None identified

External Verification Comments

Concerns

Internal Validation Comments

Low attendance at the SMDT by the WWL Pathologist and Radiologist. Whilst this activity is picked up by Salford core members, this is not sustainable.

External Verification Comments

Other core members of the MDT also have low attendance on an individual level.

General Comments

[Internal Validation Comments](#)

The team are awaiting the outcome of the Upper GI review. Despite this, they have continued to make progress and develop the service.

Recruitment to clinical trials - there are now 4 trials open which the team are recruiting to.

[External Verification Comments](#)

Comprehensive documents.

Summary of validation process

[Internal Validation Comments](#)

1 hour pre-meet for the Internal Validation Panel to review documents provided by team

1 hour face to face meeting with the Team

1 hour review of evidence, case note review and report completion by Panel

Panel

Steph Gibson - Director of Operations, Clinical Support Services and Dermatology

Joann Morse - Assistant Director of Nursing/Lead Cancer Nurse & Manager

Hilary Rothwell - Cancer Performance Manager, NHS Salford

Krys Hill - Patient Representative

Jane Campbell - Patient Representative

Julie Bateson - PA to Cancer Services

[External Verification Comments](#)

Robust process followed by IV panel.