

Response document – FOI request 6932

Request

1. Does the Trust currently print patient appointment letters and correspondence in house or is this outsourced to a supplier?
[Both](#)
2. What volume of pages are printed by the trust each year (an average for a rolling 12 month period is fine)?
[There are approximately 1.4m letters sent each year. The majority of letters are 1-2 pages.](#)
3. If the outbound mail/printing service is outsourced, who is the current contract with?
[Synertec](#)
4. If outsourced, when is the current contract due for renewal?
[31.8.22](#)
5. What framework was used for the procurement of that contract?
[A framework was not used.](#)