

10 February 2023

Laycock PDC
Laycock Street
London
N1 1TH
0203 198 9743
northcentrallondon.icb.nhs.uk

Dear Louie Bennett

Reference: FOI.22.NCL247

Re: Freedom of Information request

Thank you for your request under the *Freedom of Information Act 2000* (the Act). This response is provided by North Central London Integrated Care Board (ICB). Your request along with the ICB's response is detailed below.

Out of hours providers.

1) Contract Region / area name.

London Region – North Central London area.

2) Provider name.

London Central and West Unscheduled Care Collaborative.

Website : <https://www.lcwucc.com/>

3) Partner provider name (if applicable).

Not applicable.

4) Current OOH (Out of Hours) Providers - Can you please provide me with the name of the provider GP out of hours service for the North Central London ICB.

London Central and West Unscheduled Care Collaborative is the provider of the GP out of hours service for NHS North Central London ICB.

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- State the name of the applicant and an address for correspondence,
- Specify the document to be re-used,
- State the purpose for which the document is to be re-used

Email

nclcb.foi@nhs.net

Postal address

North Central London ICB
Laycock PDC, Laycock Street,
London, N1 1TH

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Privacy Notice (formerly known as Fair Processing Notice)

We will record your contact and request details in order to monitor and improve the service we provide and in order to discharge our statutory obligations under the Act. This information will be handled in accordance with the NHS Confidentiality Code of Practice and the *Data Protection Act 2018*.

Using personal data we provide

You are required not to use personal data which is provided to you for electronic marketing (telesales, fax, e-mail) to our staff and comply with the Privacy and Electronic Communications (EC Directive) Regulations 2003. Provision of such personal data in response to a Freedom of Information or Environmental Information request does not constitute consent from the individual concerned.

The *Data Protection Act* gives individuals rights to prevent processing likely to cause substantial unwarranted damage or unwarranted distress (section 10) and to prevent processing for the purposes of direct marketing (section 11). You should be aware that selling, giving or sharing of personal data could breach the *Data Protection Act*.

Review procedure

If you feel that we have not met the requirements of the Freedom of Information Act 2000, you should contact the FOI Team at: nclicb.foi@nhs.net

If you remain dissatisfied, you can ask us to review our decision by making a written request for an internal review. In order to assist with the review, you should include your address, a description of the original request and the reasons why you are dissatisfied. Please send this to:

Email

nclicb.foi@nhs.net

Postal address

North Central London ICB
Laycock PDC, Laycock Street,
London, N1 1TH

OFFICIAL

North Central London ICB Chair: Mike Cooke
North Central London ICB Chief Executive Officer: Frances O'Callaghan

The review will be handled by more senior staff who were not involved in the original decision. Although this will not apply to Section 36 claimed exemptions in accordance with Department of Health Directive, your request will still be reviewed. We aim to complete all internal reviews within 20 working days. If you then wish to appeal you should contact the Information Commissioner for an independent review at the following address:

Telephone

0303 123 1113

Postal address

The Information Commissioner,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire, SK9 5AF

Website address

www.ico.org.uk

Feedback

Your feedback is welcome to help us improve the service we provide. Please send comments or suggestions to our address.

Yours sincerely,

Freedom of Information Team

NCL ICB

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North Central London ICB Chair: Mike Cooke
North Central London ICB Chief Executive Officer: Frances O'Callaghan