

From the office of: Corporate Governance
Telephone: 0116 295 7572
Email: llricb-llr.enquiries@nhs.net
Based At: County Hall, Leicester
Our Ref: B31012023LLR

16 February 2023

PRIVATE AND CONFIDENTIAL

Louie Bennett

Sent via email to: request-944461-443b1d81@whatdotheyknow.com

Dear Louie Bennett,

Freedom of Information Request

Thank you for your email dated 31 January 2023 addressed to the Leicester, Leicestershire and Rutland Integrated Care Board (ICB) in respect of your request for information under the Freedom of Information Act 2000. The LLR ICB confirm our response below (your request is set out in italics for ease of reference).

- *Contract Region / area name*
- *Provider name*
- *Partner provider name (if applicable)*
- *Current OOH (Out of Hours) Providers*

Response: Leicester, Leicestershire and Rutland Integrated Care Board (ICB) commission the Out of Hours Service from Derbyshire Health United (DHU) which includes Urgent Care Centres, NHS 111 service and home visiting. The out of hours service provided by DHU covers the LLR area.

Please note that some documents that we provide may be copyrighted to the Leicester, Leicestershire and Rutland ICB and, under The Re-use of Public Sector Information Regulations 2015, may incur a licence agreement and fee should you wish to re-use them. If you do wish to re-use copyrighted material, you must ask our specific permission in all cases, which we may or may not give. Should you wish to apply for a licence, please write to the Corporate Governance Team at the above address.

If you are unhappy with the service you have received in relation to your request, please contact the Head of Corporate Governance in writing at the following address:

Head of Corporate Governance
Leicester, Leicestershire and Rutland Integrated Care Board
Room G30, Pen Lloyd Building
County Hall, Glenfield
Leicester
LE3 8TB

Chief Executive: Andy Williams | **Chair:** David Sissling

Room G30, Pen Lloyd Building, County Hall, Glenfield, Leicester, LE3 8TB
Tel: 0116 295 7572 / 0116 295 3405
www.leicesterleicestershireandrutland.icb.nhs.uk

NHS Leicester, Leicestershire and Rutland is the operating name of
Leicester, Leicestershire and Rutland Integrated Care Board

A proud partner in the:



**Leicester, Leicestershire
and Rutland**
Health and Wellbeing Partnership

If you are still not satisfied following this, you can make an appeal to the Information Commissioner (ICO) who is the statutory regulator. Generally, the ICO cannot make a decision unless you have exhausted LLR ICB's Complaints Procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

T: 0303 123 1113 or 01625 545745

E: casework@ico.org.uk.

Yours sincerely

Corporate Affairs Senior Assistant
Corporate Governance Team