



plh-tr.foi-requests@nhs.net

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14/12/2018

Our Ref: 18FOI445
Your Ref: Email received 14/11/2018

request-532510-c8034fd3@whatdotheyknow.com

Dear Rachael Morris

File Reference:	18FOI445
Date request received:	14/11/2018
Disclosure due date:	12/12/2018
Disclosure date:	14/12/2018

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Freedom of Information Act 2000 – Response

I refer to your email received 14/11/2018 in which you requested information under the terms of the Freedom of Information Act 2000. As part of our internal quality control review process, we have noted that we did not respond within the timeframe and for this, we apologise. If you wish to take the matter further, please refer to the satisfaction section of this reply letter.

University Hospitals Plymouth NHS Trust is confirming in accordance with section 1 (a) of the Act that it holds the information requested and is supplying it in accordance with section 1(b) unless otherwise specified.

For organisational context: University Hospitals Plymouth NHS Trust is the largest teaching hospital trust in the South West. We employ over 6,900 staff working in 350 different roles within the Trust. We offer a full range of general hospital services to around 450,000 people in Plymouth, North and East Cornwall and South and West Devon. These include emergency and trauma services, maternity services, paediatrics and a full range of diagnostic, medical and surgical sub-specialties.

We work within a network of other hospitals to offer a range of specialist services to a population of between 700,000 and two million depending on the type of care needed.

“Contact us” details are available on the Trust website at <http://www.plymouthhospitals.nhs.uk/contact-us>. This includes an online enquiry form.

You asked

1) During 2017/18 financial year what is your total number of new patient and follow up episodes within the Orthoptic Department?

Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total 1718
Number of Orthoptist New Attendances	69	73	66	53	58	64	75	76	36	50	59	52	731
Number of Orthoptist Follow-Up Attendances	58	61	51	67	63	54	48	40	31	47	59	40	619

2) Please advise of your Orthoptic Department Structure, please indicate bands and WTE's

1 x Band 8 = 1.0wte
 1 x Band 7 = 0.91wte
 4 x Band 6 = 3.7wte

3) Does your Orthoptic Department carry out any of the below specialist clinics? Yes or no and who carries out these clinics?

a) Low Vision	Yes - Performed by Hospital Optometry Dept
b) Literacy Difficulties	N/A
c) Stroke	Yes - Performed by Orthoptic Department at University Hospitals Plymouth

- d) **Paediatric Contact Lens** Yes - Performed by Hospital Optometry Dept
- e) **Adult Contact Lens** Yes - Performed by Hospital Optometry Dept
- f) **General Adult** Yes - Performed by both Optometry and Orthoptic Depts
- g) **General Paediatric** Yes - Performed by both Optometry and Orthoptic Depts

4) What is the allocated Orthoptic appointment slot time for new and follow up appointments for the following clinics (in minutes)?

- a) **Low Vision** 30 minutes
- b) **Literacy Difficulties** N/A
- c) **Stroke** 40 minutes
- d) **Paediatric Contact Lens** 20 minutes
- e) **Adult Contact Lens** 20 minutes
- f) **General Adult** 30 minutes/40 minutes
- g) **General Paediatric** 20 minutes/20 minutes

5) Please can you provide the tariff you receive for the below sub specialities, new and follow up, please indicate if multi-disciplined (excluding market force factors)?

- a) **Low Vision**
- b) **Literacy Difficulties**
- c) **Stroke**
- d) **Paediatric Contact Lens**
- e) **Adult Contact Lens**
- f) **General Adult**
- g) **General Paediatric**

The tariffs aren't structured in such a way that there are different prices for those sub-specialties listed. Please see tables below showing the tariff charged for opticians and orthoptists for months 1-7 this financial year (2018-2019). The tables show what we charge for different types of appointments.

HRG – Healthcare Resources Group

MFF – Market Forces Factor

Optician

		Tariff
HRG	HRG Description	£ (excl MFF)
WF01A	Non-Admitted Face to Face Attendance - Follow-up	53
WF01B	Non-Admitted Face to Face Attendance - First	139
BZ88A	Retinal Tomography, 19 years and over	93
BZ89B	Digital Retinal Photography, 18 years and under	109
BZ89A	Digital Retinal Photography, 19 years and over	95
BZ88B	Retinal Tomography, 18 years and under	109

Orthoptist

		Tariff
HRG	HRG Description	£ (excl MFF)
WF01A	Non-Admitted Face to Face Attendance - Follow-up	40
WF01B	Non-Admitted Face to Face Attendance - First	40
WF02A	Multiprofessional Non-Admitted Face to Face Attendance - Follow-up	40
WF02B	Multiprofessional Non-Admitted Face to Face Attendance - First	40
BZ88A	Retinal Tomography, 19 years and over	93
BZ88B	Retinal Tomography, 18 years and under	109

6) Do you employ Optometrists who carry out refraction in your paediatric doctor led clinics?

Yes

7) Do you have a clinical pathway for patients to be refracted within high street opticians?

No

a) If yes, what are the clinical criteria?

8) If you refract the patient do high street opticians invoice you via the Hospital Eye Services Prescription Scheme?

Yes

a) If yes, do you claim this money back from Clinical Commissioning Groups or NHS England or part of tariff?

Part of tariff

9) What is your first line of treatment for occlusion? E.g. Atropine/patching?

Patching

10) As part of your tariff do you provide any of the following aids/equipment?

- a) Prisms - Yes
- b) Planos - Yes
- c) Reusable occlusion patches (Fabric) - Yes
- d) Daily occlusion Patches (Sticky) - Yes
- e) Magnifier x 2 - Yes
- f) LED Magnifier x 3 - Yes
- g) LED Magnifier x 4 and above - Yes
- h) Pocket Magnifiers x 3.5 - Yes

- i) Lanyards for pocket Magnifier - Yes
- j) Other Magnifiers please list - Bright field magnifiers, Galilean and Keplerean telescopes
- k) TV Glasses - Yes
- l) UV filter glasses - Yes
- m) Hobby Magnifiers - Yes
- n) Replacement for broken Magnifiers - Yes
- o) Tinted glasses for visual stress - No
- p) Replacement for broken tinted glasses for visual stress - No
- q) Any other

11) Do patients pay or financially contribute for any of the following aids/equipment?

- a) Prisms – N/A
- b) Planos – N/A
- c) Reusable occlusion patches (Fabric) – N/A
- d) Daily occlusion Patches (Sticky) – N/A
- e) Magnifier x 2 - No
- f) LED Magnifier x 3 - No
- g) LED Magnifier x 4 and above - No
- h) Pocket Magnifiers x 3.5 - No
- i) Lanyards for pocket Magnifier - No
- j) Other Magnifiers please list - No
- k) TV Glasses - No
- l) UV filter glasses - No
- m) Hobby Magnifiers - No
- n) Replacement for broken Magnifiers - No
- o) Tinted glasses for visual stress – N/A
- p) Replacement for broken tinted glasses for visual stress – N/A
- q) Any other

12) Do you provide any of the following aids/equipment on a patient loan scheme?

- a) Prisms – N/A
- b) Planos – No
- c) Reusable occlusion patches (Fabric) – N/A
- d) Daily occlusion Patches (Sticky) – N/A
- e) Magnifier x 2 – No
- f) LED Magnifier x 3 – No
- g) LED Magnifier x 4 and above – No
- h) Pocket Magnifiers x 3.5 - No
- i) Lanyards for pocket Magnifier - No
- j) Other Magnifiers please list - No
- k) TV Glasses - No
- l) UV filter glasses - No
- m) Hobby Magnifiers - No
- n) Replacement for broken Magnifiers - No
- o) Tinted glasses for visual stress – N/A

- p) Replacement for broken tinted glasses for visual stress – N/A
q) Any other

Low vision

- 13) What is your clinical referral criteria for your low vision service eg vision 6/12 or worse?**

No specific VA criteria

Literacy Difficulties

- 14) Do you provide colorimetry assessment as part of your literacy difficulties service?**

No

Attachments included: No

If I can be of any further assistance to you please do not hesitate to contact me on ☎ 01752 431058.

Satisfaction and appeal

Would you kindly note that if you were unhappy with this response then you have the right to complain. This should be in writing to the address below or preferably by email to plh-tr.foi-requests@nhs.net . We will then arrange for an independent appeal.

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☎ 01752 431058

If you remain dissatisfied with the outcome of the appeal, then you have the right to appeal again to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<http://www.ico.org.uk/complaints/getting>

Tel: 01625 545 700

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Yours sincerely

Freedom of Information Team