Head of I&T reports to CDIO Position Strategy and Design Manager reports to CDIO Head of I&T Operations Saroya, Mr Manjit Singh Digital Team Application Manager reports to Head of I&T Operations Service Operations Manager reports to Head of I&T Operations Head of Communications & Digital. Strategy & Design Manager **Applications Management** TDG Content Designer x 4 Senior Content and User Experience Lead Position Position Digital Services Manager Service Operations Manager **Applications Manager** CMS Drupal Lead **Application Configuration Expert** Team Leader reports to Service Operations Manager Technical Specialist (Application Development) x 3 Network & Client Services Team Leader **Technical Specialist** Position Business Partners reports to Head of Strategy & Design Team Leader Assistant Technical Specialist x 2 **Business Partners** Senior Technical Specialist x 7 Position Technical Specialist x 4 Business Partner x 3 Team Leader reports to Application Manager E-Business Position Policy and Assurance Team Manager report to Business Team Leader x 2 Partner Senior Technical Specialist x 4 Information Governance Team Technical Specialist x 3 Placement Technical Specialist Position Data Protection Officer Senior Information Governance Officer x 3 Team Leader reports to Service Operations Manager Technical Security Officer Database & Storage Services Information Governance Officer x 3 Position Information Officer (Subject Access) Information Assistant (Subject Access) x 2 Team Leader Information Support Assistant (Subject Access) Senior Technical Specialist x 5 Information Governance Assistant Technical Specialist x 5 Information Governance Officer Team Leader reports to Application Manager Development Team 1 Position Team Leader Technical Environment & Test Lead Solution Architecture Team Manager report to Business Partner Senior Technical Specialist x 6 Application Configuration Expert x 6 Technical Specialist (App Specialist) x 3 **Solution Architects** Senior Technical Design Expert ICT Customer Support Team Manager to Service Position Application Design & Configuration Expert x 5 **Operations Manager** Senior Solution Architect x 2 **Business Administration Apprentice** Solution Architect x 8 **ICT Service Desk Assistant Technical Specialist** Position ICT Customer Support Team Manager Technical Specialist x 3 Assistant Technical Specialist x 10 Work-stream Assistant I&T Programme Manager reports to Business Partner **Project Managers** Position I&T Programme Manager Project Manager x 6 Project Officer x 2 I&T Engineer x 3 Tech Lead Team Leader reports to Application Manager Development Team 2 Position Service Delivery Manager reports to Service Team Leader **Operations Manager** Senior Technical Specialist x 7 Technical Specialist (App Specialist) x 7 **Assistant Technical Specialist** Service Delivery Management Placement Technical Specialist Position Service Improvement Lead reports to Head of I&T Operations Service Delivery Manager ICT Senior Support Analyst x 4 Service Improvement Lead Change and Configuration Lead to Service Delivery Manager Change and Configuration Lead ICT Inventory & Software Compliance Officer Technical Asset & Information Assistant Apprentice - Technical Asset & Information Assistant

Support Analyst - Change & Release Management

Jayne Glasgow

Chief Digital and Information Officer (CDIO)