



plh-tr.foi-requests@nhs.net

University Hospitals Plymouth NHS Trust
Freedom of Information Manager
Information Governance Team
Bircham House
William Prance Road
Derriford
Plymouth
PL6 5WR

☎: Not operational

www.plymouthhospitals.nhs.uk

26th March 2020

Our Ref: 19FOI682
Your Ref: Email received24/03/2020

request-656474-d6ebe14b@whatdotheyknow.com

Dear Maxwell Who

File Reference:	19FOI682
Date request received:	24/03/2020
Disclosure due date:	23/04/2020
Disclosure date:	26/03/2020

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Freedom of Information Act 2000 – Response

I refer to your email received 24/03/2020 in which you requested information under the terms of the Freedom of Information Act 2000.

For organisational context: University Hospitals Plymouth NHS Trust is the largest teaching hospital trust in the South West. We employ staff working in 350 different roles within the Trust. We offer a full range of general hospital services to around 450,000 people in Plymouth, North and East Cornwall and South and West

Devon. These include emergency and trauma services, maternity services, paediatrics and a full range of diagnostic, medical and surgical sub-specialties.

We work within a network of other hospitals to offer a range of specialist services to a population of between 700,000 and two million depending on the type of care needed.

You asked

Please provide me with an up to date Organisational Structure chart showing Team Managers and Service Managers and their email addresses for General Nursing, Primary Care, Mental Health, Learning Disabilities and Psychological Therapies across your trust.

Our reply

University Hospitals Plymouth NHS Trust is confirming in accordance with section 1 (a) of the Act that it does not hold the information requested. The Freedom of Information Act does not require Public Authorities to create documents to satisfy requests.

In assisting you:

Our website contains descriptions of our services and senior management team Please click here: <https://www.plymouthhospitals.nhs.uk/> In particular:

Section 1 of the Publication Scheme items describes our governance and service line structure: <https://www.plymouthhospitals.nhs.uk/publication-scheme>

“Contact us” details are available on the Trust website at <http://www.plymouthhospitals.nhs.uk/contact-us>. This includes an online enquiry form.

Our services are described here: <https://www.plymouthhospitals.nhs.uk/our-services>. This includes a section on our in-house Learning Disability and Autism Service.

Our Trust Board is described here: <https://www.plymouthhospitals.nhs.uk/trust-board> and this is the primary point of contact for the senior management team.

Livewell Southwest is the main provider of Primary Care, Mental Health, Learning Disabilities services within the area. Please note they are not subject to the requirement of the Freedom of Information Act so any enquiry will need to be informal. Their services are described here: <https://www.livewellsouthwest.co.uk/>

Direct email addresses are considered personal information unless they are publicly accessible.

Attachments included: No

Please note: office telephone numbers provided are not currently operational

If I can be of any further assistance to you please do not hesitate to email me

Satisfaction and appeal

Would you kindly note that if you were unhappy with this response then you have the right to complain. This should be in writing to the address below or preferably by email to plh-tr.foi-requests@nhs.net . We will then arrange for an independent appeal.

University Hospitals Plymouth NHS Trust
Freedom of Information Officer
Information Governance Team
Bircham House
William Prance Road
Derriford
Plymouth
PL6 5WR

☎ 01752 431058

If you remain dissatisfied with the outcome of the appeal, then you have the right to appeal again to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

<http://www.ico.org.uk/complaints/getting>

☎: 01625 545 700

Re-use of Public Sector Information Regulations 2015 – General statement of compliance

Provision under both the Freedom of Information Act 2000 and Environmental Information Regulations 2004 does not entitle you to re-use the information without appropriate permissions. The Trust is happy for its part to allow requesters to re-use the information it supplies under these laws; except for staff contact details.

We **do not** permit the forwarding or sale of staff/departmental contact details to any other third party and a specific Re-use of Information Regulations request is required for this purpose. No individual has provided consent for this purpose and it does not satisfy Article 6(1)(e). Specific requests can be made to the Freedom of Information Manager whose details are available in the satisfaction and appeal section.

Other information can be re-used in compliance with the open Government Licence terms: Please click [here](#).

If relevant, you will need the permission of other information owners. This can occur when you receive a document which is co-authored or where the ownership is with another organisation.

Yours sincerely

Freedom of Information Team