



Emma Stuart
By email

Reference: FOI-2020-184

11 March 2020

Dear Ms Stuart,

Your request was received on 18 February 2020 and I am dealing with it under the terms of the Freedom of Information Act 2000 ('the Act').

You asked:

Could I please get your most up to date organisation chart for the university with telephone numbers and e-mail addresses for all Senior and middle management.

No chart meeting your description is held.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request an internal review of this decision, you should contact us quoting the reference number above. The University would normally expect to receive your request for an internal review within 40 working days of the date of this letter and reserves the right not to review a decision where there has been undue delay in raising a complaint. If you are not content with the outcome of your review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the University. The Information Commissioner may be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (<https://ico.org.uk/>).

Yours sincerely,

Zoe Allwood

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