



Cabinet Office

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James Couldwell

By email: [request-648671-af1f81a7@whatdotheyknow.com](mailto:request-648671-af1f81a7@whatdotheyknow.com)

FOI Reference: FOI329644  
18/03/2020

Dear James Couldwell

I refer to your request where you asked:

*Are you running an Oracle or SAP ERP solution?*

*If so, what version are they currently running on and which modules are you using?*

*Are you planning to upgrade in the next 12-18 months?*

*Do you have plans to move to a SAAS model?*

*Do you have plans to migrate our current ERP to a cloud Solution?*

*Do you run Oracle Databases?*

*If so what versions, are you planning an upgrade in the next 12 – 18 months?*

*Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?*

*Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?*

*What is the value of the SAP Support contract and when does it renew?*

*What is the value of the Oracle support contract and when does it renew?*

*Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?*

*Do you currently work with any SAP or Oracle third party support providers?*

I am writing to advise you that following a search of our paper and electronic records, I have established that the information you requested is held by the Cabinet Office.

Are you running an Oracle or SAP ERP solution? If so, what version are they currently running on and which modules are you using?

The Cabinet Office currently runs Oracle EBS (on-premise) and Workday SaaS ERP solutions.

Are you planning to upgrade in the next 12-18 months?

The Cabinet Office has started a programme to move all of the Cabinet Office onto a single Cloud SaaS ERP solution. The vendor has not yet been determined.

Do you have plans to move to a SAAS model?

The Cabinet Office has started a programme to move all of the Cabinet office onto a single Cloud SaaS ERP solution. The vendor has not yet been determined.

Do you have plans to migrate our current ERP to a cloud Solution?

The Cabinet Office has started a programme to move all of the Cabinet office onto a single Cloud SaaS ERP solution. The vendor has not yet been determined.

Do you run Oracle Databases? If so what versions, are you planning an upgrade in the next 12 – 18 months?

The current Oracle EBS and associated solutions are to be migrated to Oracle Infrastructure as a Service (IaaS) data centre, through our managed BPO shared services contract with Shared Services Connected Limited (SSCL).

Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?

The Oracle licences are Business Process Subscription (BPS) licences. They are procured through the BPO shared services contract.

Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?

No.

What is the value of the SAP Support contract and when does it renew?

N/A

What is the value of the Oracle support contract and when does it renew?

The licences are procured through the BPO shared services contract and have been purchased collectively at a Framework level across a number of government departments.

The total number of licences required was forecast based on the number of employees in each department at the time of purchase. The number allocated to the Cabinet Office is 7353.

The contract expires in Q3 2023. The value of the Cabinet Office share between Q1 2019 and Q3 2023 will be £551,103.26.

Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?

Our BPO Shared services provider manages any contracts for support, and renewals in line with our BPO contract.

Do you currently work with any SAP or Oracle third party support providers?

Third parties are contracted, where appropriate, by the BPO Shared services provider.

Please note that this response relates to the Cabinet Office and its agencies and public bodies (including the Prime Minister's Office and the Privy Council Office).

If you have any queries about this letter, please contact the FOI Team quoting the reference number above.

If you are unhappy with the service you have received in relation to your request or wish to request an internal review, you should write to:

Eirian Walsh Atkins  
Cabinet Office  
70 Whitehall  
London  
SW1A 2AS  
email: [foi-team@cabinetoffice.gov.uk](mailto:foi-team@cabinetoffice.gov.uk)

You should note that the Cabinet Office will not normally accept an application for internal review if it is received more than two months after the date that the reply was issued. If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by Cabinet Office. The Information Commissioner can be contacted at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Cheshire  
SK9 5AF

Yours sincerely

A handwritten signature in black ink, appearing to be 'J. Smith', written in a cursive style.

FOI Team  
Cabinet Office