



Ministry
of Justice

Disclosure Team
Ministry of Justice
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London
SW1H 9AJ

Luke Thurlow
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13th March 2020

Dear Mr Thurlow,

Freedom of Information Act (FOIA) Request – 200221009

Thank you for your request dated 21st February 2020, in which you asked for the following information from the Ministry of Justice (MoJ):

1. ***“Are you running an Oracle or SAP ERP solution?”***
2. ***“If so, what version are they currently running on and which modules are you using?”***
3. ***“Are you planning to upgrade in the next 12-18 months?”***
4. ***“Do you have plans to move to a SAAS model?”***
5. ***“Do you have plans to migrate our current ERP to a cloud Solution?”***
6. ***“Do you run Oracle Databases?”***
7. ***“If so what versions, are you planning an upgrade in the next 12 – 18 months?”***
8. ***“Do you own perpetual Oracle Licenses, do you Pay Oracle directly or through a shared service or other framework?”***
9. ***“Do you own Perpetual SAP Licenses, do you Pay SAP directly or through a shared service or other framework?”***
10. ***“What is the value of the SAP Support contract and when does it renew?”***
11. ***“What is the value of the Oracle support contract and when does it renew?”***
12. ***“Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?”***
13. ***“Do you currently work with any SAP or Oracle third party support providers?”***

Your request has been handled under the FOIA.

I can confirm the MoJ holds some of the information that you have requested, of which are as follows:

1. **Are you running an Oracle or SAP ERP Solution?**
MoJ operate an Oracle based ERP solution, which is a shared ERP platform which is provided as part of our Call Off from the ISSC2 Shared Services framework. Please refer to enclosed link for further detailing -
<https://www.contractsfinder.service.gov.uk/Notice/c97de34e-0a66-4135-b701-352d5a716fc0?p=@UFQxUIRRPT0=NjJNT08=>
3. **Are you planning to upgrade in the next 12-18 months?**
The department is currently developing its strategy and plans for the future, in line with the Government Shared Services Strategy.

4. **Do you have plans to move to a SAAS model?**
Please refer to the Government Shared Services Strategy - https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/844390/Government_Shared_Services_Strategy_Refresh.pdf
5. **Do you have plans to migrate your current ERP to a Cloud solution?**
The department is currently developing its strategy and plans for the future, in line with the Government Shared Services Strategy. These plans are not yet finalised or approved.
6. **Do you run Oracle Databases?**
Yes, as we are running an Oracle based solution we run Oracle databases by default.
8. **Do you own perpetual Oracle licenses, do you pay Oracle directly or through a shared service or other framework?**
The department's licencing arrangement is a combination of both direct agreements and arrangement through a shared service.
9. **Do you own perpetual SAP licenses, do you pay SAP directly or through a shared service or other framework?**
No
10. **What is the value of the SAP support contract and when does it renew?**
The MoJ does not hold this information.
12. **Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?**
Renewals and dealt with via the ISSC2 Framework Owners in collaboration with the MoJ Commercial and Contract Management Directorate (CCMD).

In regards to questions **2, 7, 11** and **13**, the information is exempt from disclosure under **section 43(2)** of the **FOIA**, as we believe that it's not in the public interest to disclose this information because it is technical and commercial information that would only be of interest to a very limited audience, who are likely to be commercial organisations, who are seeking the information for a competitive advantage. As such the release of this information would prejudice the MOJ's commercial interests in subsequent negotiations with third parties providing very similar services.

Section **43(2)** is a qualified exemption which means that the decision to disclose the requested material is subject to the public interest test. When assessing whether or not it was in the public interest to disclose the information to you, we took into account the following factors:

Public interest considerations favouring disclosure

- Provides transparency to the general public, as to how efficiently MoJ operates.

Public interest considerations favouring withholding the information

- The departments feel that the publication of spend and/or versions is commercially sensitive. As it serves as a competitive advantage to third party organisations providing similar services.
- Potentially leaving MoJ systems vulnerable to attacks, as a result of disclosing such information.

On balance, I consider the public interest favours withholding the information at this time.

Appeal Rights

If you are not satisfied with this response you have the right to request an internal review by responding in writing to one of the addresses below within two months of the date of this response.

data.access@justice.gov.uk

Disclosure Team, Ministry of Justice, 10.25, 102 Petty France, London, SW1H 9AJ

You do have the right to ask the Information Commissioner's Office (ICO) to investigate any aspect of your complaint. However, please note that the ICO is likely to expect internal complaints procedures to have been exhausted before beginning their investigation.

Yours sincerely

MoJ People Group Correspondence