

Mr James Couldwell

By email: request-648304-0d24e058@whatdotheyknow.com

20 March 2020

OFFICIAL

Dear Mr Couldwell,

Thank you for your request for information from the British Museum. Your request has been dealt with in accordance with the terms of the Freedom of Information Act (2000).

Your request received in the Museum on 20 February 2020, was:

- Are you running an Oracle or SAP ERP solution?
- If so, what version are they currently running on and which modules are you using?
- Are you planning to upgrade in the next 12-18 months?
- Do you have plans to move to a SAAS model?
- Do you have plans to migrate our current ERP to a cloud Solution?
- Do you run Oracle Databases?
- If so what versions, are you planning an upgrade in the next 12 – 18 months?
- Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?
- Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?
- What is the value of the SAP Support contract and when does it renew?
- What is the value of the Oracle support contract and when does it renew?
- Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?
- Do you currently work with any SAP or Oracle third party support providers?

The response to your request is:

We do not hold the information which you have requested as we do not currently use either SAP or Oracle.

This concludes the response to your request. I hope this information is helpful. If you are dissatisfied with this response and you wish to make a complaint about how we have handled your request, please contact the Resources Department in the first instance within 40 days of receipt of this response. The internal review of your complaint will be carried out by one of our Deputy Directors who was not involved in the handling of your original request. If this is not possible then the review will be carried out by a member of the Museum staff at Head of Department level. You will normally be informed of the outcome of the internal review within 20 working days following the date of receipt of your complaint, although we may extend this time

in certain circumstances. We will let you know should we need to do so.

If you remain dissatisfied with the way your request has been handled following the outcome of our internal review, you have a further right of appeal to the Information Commissioner. To make such an application please contact

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

You can also contact the ICO Helpline on 0303 123 1113 or visit the Information Commissioner's Office website at <https://ico.org.uk/global/contact-us/>

Yours sincerely,

Resources
The British Museum