

Mr James Couldwell

By email: request-648304-0d24e058@whatdotheyknow.com

11 March 2020

OFFICIAL

Dear Mr Couldwell

Thank you for your request for information from the British Museum. Your request will be dealt with in accordance with the terms of the Freedom of Information Act (2000).

Your request, received in the Museum on 20 February 2020, was:

- Are you running an Oracle or SAP ERP solution?
- If so, what version are they currently running on and which modules are you using?
- Are you planning to upgrade in the next 12-18 months?
- Do you have plans to move to a SAAS model?
- Do you have plans to migrate our current ERP to a cloud Solution?
- Do you run Oracle Databases?
- If so what versions, are you planning an upgrade in the next 12 – 18 months?
- Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?
- Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?
- What is the value of the SAP Support contract and when does it renew?
- What is the value of the Oracle support contract and when does it renew?
- Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?
- Do you currently work with any SAP or Oracle third party support providers?

You will receive a response as soon as possible and in any case within 20 working days following the date of receipt.

Thank you for your interest in the British Museum.

Yours sincerely,

Resources  
The British Museum