Dear Luke,

RE: INFORMATION REQUEST DATED 01 FEBRUARY 2021
REF: FOI-00743

Further to your request for information please see our response below.

REQUEST 1

Are you running an Oracle or SAP ERP solution?

If so, what version are they currently running on and which modules are you using?

RESPONSE

Yes. Modules – ERP and HCM.

We cannot provide the version as this information is commercially sensitive. This information is exempt from disclosure in accordance with the exemption at Section 43(2) (prejudice to commercial interest). This information is extremely commercially sensitive and revealing it could be used to put the University at a disadvantage. This would overall prejudice the commercial interests of the University. Therefore we are unable to confirm nor deny if we hold the information requested.

REQUEST 2

Are you planning to upgrade in the next 12-18 months?

RESPONSE

No.

REQUEST 3

Do you have plans to move to a SAAS model?

RESPONSE

No.

REQUEST 4

Do you have plans to migrate our current ERP to a cloud Solution?

RESPONSE

No.

REQUEST 5

Do you run Oracle Databases?

If so what versions, are you planning an upgrade in the next 12 – 18 months?

RESPONSE

Yes. We cannot provide the version as this information is commercially sensitive. This information is exempt from disclosure in accordance with the exemption at Section 43(2) (prejudice to commercial interest). This information is extremely commercially sensitive and revealing it could be used to put the University at a disadvantage. This would overall prejudice the commercial interests of the University. Therefore we are unable to confirm nor deny if we hold the information requested.

There are currently no plans to upgrade.

REQUEST 6

Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?

RESPONSE

We do not own perpetual licences. We pay Oracle directly.

REQUEST 7

Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?

RESPONSE

No.

REQUEST 8

What is the value of the SAP Support contract and when does it renew?

RESPONSE

N/A – Please see our response to request 7.

REQUEST 9

What is the value of the Oracle support contract and when does it renew?

RESPONSE

The value of the Oracle support contract is £312,000 (inc VAT). The renewal is due 02.09.2021.

REQUEST 10

Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?

RESPONSE

BCU Procurement Department.

REQUEST 11

Do you currently work with any SAP or Oracle third party support providers?

RESPONSE

No.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Requests for an internal review should be made to the Head of Legal and Compliance at FreedomOfInformation@bcu.ac.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Please see https://ico.org.uk/concerns/getting/ for details of their procedure. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.