



The Coal  
Authority

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T: 01623 637225

E: [recordsmanagement@coal.gov.uk](mailto:recordsmanagement@coal.gov.uk)

W: [www.gov.uk/coalauthority](http://www.gov.uk/coalauthority)

Kyran Pritchard

Reference: FOI 46-2020

17 December 2020

Dear Kyran Pritchard

### **Request under the Freedom of Information Act 2000**

I write in connection with your request for information, which was received by the Coal Authority on 10 December 2020.

Following receipt of your request, searches were conducted within the Coal Authority to locate information you require.

### **RESPONSE**

Under S 1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that the Coal Authority does hold the information you have requested.

Your request:-

**Are you running an Oracle or SAP ERP solution?** No

**If so, what version are they currently running on and which modules are you using?** n/a

**Are you planning to upgrade in the next 12-18 months?** n/a

**Do you have plans to move to a SAAS model?** n/a

**Do you have plans to migrate our current ERP to a cloud Solution?** n/a

**Do you run Oracle Databases?** Yes

**If so what versions, are you planning an upgrade in the next 12 – 18 months?** 12C, Yes

**Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?** Perpetual

**Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?** n/a

**What is the value of the SAP Support contract and when does it renew?** n/a

**What is the value of the Oracle support contract and when does it renew?** £132174 March 2021

**Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?** [procurement@coal.gov.uk](mailto:procurement@coal.gov.uk)

**Do you currently work with any SAP or Oracle third party support providers?** No

Details of your complaints rights are enclosed with this letter.

Should you have any further enquiries concerning this matter, please contact our Records Management team on 01623 637225 or email: [recordsmanagement@coal.gov.uk](mailto:recordsmanagement@coal.gov.uk)

Yours sincerely

Zoe Abbate  
**Records Officer**

## Complaints rights

The Coal Authority has a duty to implement a complaints process in relation to Freedom of Information Act requests. If you are not content with our response, you may appeal, this process is known as an 'Internal Review'

Internal Reviews are intended to be fair and impartial means of reviewing the original request process.

### How do I appeal?

All appeals should be made in writing and sent to:-

Records Management

The Coal Authority

200 Lichfield Lane

Mansfield

Notts

NG18 4RG

or alternatively [recordsmanagement@coal.gov.uk](mailto:recordsmanagement@coal.gov.uk)

To deal with your appeal as quickly as possible please provide the unique identification number provided with your response and reason for appeal.

### What if I'm still not satisfied?

You can appeal to the Information Commissioner. You can contact the Information Commissioner's Office at the following:-

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Tel: 0303 123 1113

Email:- [casework@ico.org.uk](mailto:casework@ico.org.uk)