

Limiting the Claimant Commitment

Summary

Action required when a claimant reports a Change of Circumstances

Content

In all cases where a Claimant Commitment is required to be limited, the AD books an appointment with a work coach (WC). See [Booking appointments](#).

They create a Work Services Platform task see [CAMLite](#) and [Work Service Platform notes](#) with a header of 'Review CC', set to mature when appointment is due.

Work coach action to limit a Claimant Commitment

In the Work Related Interview the WC will determine the limitations that need to be agreed with the claimant based on their new circumstances. See [Diagnosis of claimant capability and circumstances](#).

Once the limitations have been determined the WC creates a new Claimant Commitment. See [Creating a Work Services Platform Claimant Commitment](#).

If the claimant does not accept the Claimant Commitment, see [Claimant Commitment not accepted](#).

In the claimant record, the WC sets a Work Services Platform task see [CAMLite](#) and [Work Service Platform notes](#) to review the Claimant Commitment, maturing on the expiry date of the limitation.