

Request: FOI 463-1718

17th April 2018

Dear Matthew Thompson,

I am writing to confirm that the Trust has now completed its search for the information you requested.

In line with the Freedom of Information Act 2000 I would like to request the following information in relation to the Operational Pressure Escalation Levels at your trust.

Could you tell me on which days, if any, between 1st December 2017 and 12 March 2018, an OPEL level of 4 was declared?

Our response is as follows:

At University Hospitals Birmingham Trust we use the EMS systems (Escalation management Solution) as opposed to the OPEL system. EMS has 4 levels, with 1 being the lowest level and 4 being the highest. Between 1st December 2017 and 12th March 2018 UHBFT escalated to level 4 on 2 separate occasions, over 4 days in total - 12-13 February and 5-6 March

If you are unhappy with the service you have received from the University Hospitals Birmingham NHS Foundation Trust in relation to your request and wish to request a review of our decision please write to:

FOI Coordinator
Room 33E, Third Floor
Nuffield House
Queen Elizabeth Hospital
Edgbaston
Birmingham
B15 2TH

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Kind regards,
FOI Coordinator.