

Information Governance



Cherwell

DISTRICT COUNCIL
NORTH OXFORDSHIRE

William Lawrence

request-993994-a6e77ce3@whatdotheyknow.com

Bodicote House
Bodicote
Banbury
Oxfordshire
OX15 4AA
www.cherwell.gov.uk

17 July 2023

Please ask for:	Information Governance Officer	Direct Dial:	<u>01295 227001</u>
Email:	freedomofinformation@cherwell-dc.gov.uk	Your Ref:	807060

Dear William Lawrence

Freedom of Information (2000)

I am writing to confirm that the Council has now completed its search for the information which you requested on **5 July 2023**.

The information supplied has been provided by the Finance department, in blue as below:

1 What system do you use to take online payments from service users, and who supplies it?

[Pay360 supplied by Capita Business Services Limited.](#)

2 When did you start using this system?

[01/07/2022](#)

3 When does the contract end for this system?

[30/06/2027](#)

4 What is the annual cost of the system?

[£21,370](#)

5 Where is the system hosted? Please specify if it is hosted by the council in its own data centre, hosted by the council in its own cloud environment (such as AWS or Azure), hosted by the supplier as a discrete instance, or hosted by the supplier as a true software as a service.

Azure, Cloud

6 How does the system integrate with the other elements of your online service delivery platform?

Our main integration for online services uses Paybridge to integrate with our Jadu platform for our online forms.

If you have any queries about this email, please contact me. Please remember to quote the reference number **807060** in any future communications.

If you are not satisfied with this response, you may request an internal review by contacting the Information Governance Manager at Cherwell District Council, Bodicote House, Bodicote, Banbury, OX15 4AA or via email at freedomofinformation@cherwell-dc.gov.uk.

If, following the review, you are still not satisfied with the Council's response, you are advised to contact the Information Commissioner directly at the Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or by telephone on 0303 123 1113.

Kind regards

Adeleke Jayeola

Information Governance Officer
Law and Governance
Cherwell District Council
Bodicote House
Bodicote
Banbury
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