

One Voice Wales proposed Welsh Government Performance
Indicators for 2018-19

Quarter One feedback 1 April to 30 June 2018

1. One performance measure as an indicator of membership coverage.

One Voice Wales suggested indicator - % of local councils in membership
(Population Indicator)

We currently have **609 councils in membership or 82.86%** - this represents the highest membership level as an organisation. This is an increase of 8 councils on the year end figure of 601 on 31 March 2018.

2. One performance measure relating to income.

One Voice Wales suggested indicator - % of estimated income received
(Performance Measure: how well did we do?)

Income from membership to date is **£187,394** against a projected income of **£206,547**. This equates to **90.73%** of estimated membership income received. This figure will rise following council AGM's in June where decisions are taken on membership.

3. One or two performance measures to show how OVW is effectively supporting the sector.

One Voice Wales suggested indicators:

- a) % of members councils satisfied with advice services (Performance Measure: how well did we do?)

We have received no complaints about our services in 2018-19 and via feedback from Area Committee's 100% satisfaction.

- b) % of member councils satisfied with our training services? (Performance measure: how well did we do?)

From 21 February – 24 May we ran 53 training sessions and 491 member and non-member councillors were trained.

4. One or two performance measures to show how OVW is representing the sector.

One Voice Wales suggested indicators:

- a) No. of consultation responses made on behalf of local councils (Performance measure: how much did we do?)

During the quarter three responses have been made by One Voice Wales:

1. Response to the Independent Review Panel
 2. Response to Planning Policy 10 Consultation
 3. Response to Law Commission Planning Law Review
- b) % of members satisfied with representational service? (Performance measure: how well did we do?)

Feedback from our Area Committee's suggesting very high satisfaction levels especially our response to the Independent Review Panel. We have had no complaints regarding this area of our work.

5. One performance measure to show how OVW is working collaboratively with partners.

One Voice Wales suggested indicator - Number of joint working arrangements in progress? (Performance measure: how much did we do?)

We continue to represent the sector on the Welsh Government People and Communities Sustainable Communities Advisory Group

In June 2018 the CEO, Chair and Vice Chair met with the Cabinet Secretary representing the interests of the community and town council sector. Once again a positive meeting was held with representations made being included in the final IRP report for 2018.

One Voice Wales is now formally represented on the Understanding Welsh Places advisory board which has received funding from Welsh Government and is supported by Carnegie Trust. The Institute of Welsh Affairs has begun facilitating the programme of work which began on 17 April 2018. Two meetings have been held to date and progress is being made on the commissioning of a website with partner organisations.

Representation by Chair of One Voice Wales at Planning Aid Wales AGM in June 2018.

Continue to represent C&TC sector on WG Community Resilience Group – last meeting held in June 2018

Represented the C&TC sector on NAW Cross Party Group on Fuel Poverty and Energy Efficiency

Meeting held with *[information redacted]* Chief Executive, Planning Aid Wales – currently discussing their involvement in developing a community planning model for the Community and Town Council sector.

One Voice Wales Innovative Practice Conference – preparations completed for our first Innovative Practice Conference including presentations from Welsh Government, Wales Audit Office, Planning Aid Wales and four practice workshops run by community and town councils. The event will run on 4 July 2018 at the Royal Welsh Showground

Representation of local council sector on revised NAWG (to be called Ystadau Cymru – Estates Wales) – OVW CEO has role as Community Asset Transfer lead for Ystadau Cymru in partnership with *[information redacted]* WCVA with support from WG. Meetings have been held with *[information redacted]* and *[information redacted]* in Welsh Government. Development of work programme to completed in next quarter.

Representation on the WG External Advisory Group on Community Asset Transfer

Representation of local councils on Cymru'n Cofio Board - currently working with the Queen's Pageant Master General on 'War is Over Commemorations 2018' of which over 60 local councils have signed upto. A specific section for One Voice Wales has been agreed where the Chair will commemorate the sacrifice made by armed forces personnel from across the communities of Wales during the First World War.

Currently organising the OVW National Conference and AGM 2018 – speakers include Alun Davies Cabinet Secretary, Cllr Debbie Wilcox Leader of the WLGA – we are awaiting confirmation whether Independent Review Panel members will speak.

Wales Co-operative Centre: 2 initiatives – Community Led Housing approaches and Pathways to Care ongoing

Representation on the WG Welsh Tax Forum by Deputy CEO

Representation on Electoral Reform Board by CEO and Deputy CEO

Presentation to both Aberystwyth TC and Caerphilly CC by CEO on work of One Voice Wales and benefits of membership.

Presentation by CEO to PALC (Pembrokeshire Association Of Local Councils) about benefits of One Voice Wales membership

Working with WAO on their Rural Services Review – assisted with distribution and marketing of survey to ALL councils in Wales.

Representation of local councils by CEO and Dep CEO on WAO Local Councils Liaison Committee

Ongoing membership and attendance at the All Wales Participation Network meetings

Welsh Champions initiative with WG – CEO developing guidance with WG which is currently ongoing

Representation by CEO of OVW on the WG National Access Forum

Currently working with WCVA on two work streams – community asset transfer and the development of a community planning model the latter of which will be presented to a future Partnership Council meeting.

Production and distribution of a Post Conference Report on the National Awards Scheme as well as video of the Awards embedded into OVW website.

CEO met with Chair of Wales in Bloom to discuss their neighbourhood planting initiative which will be rolled out to Community and Town Councils later in 2018.

CEO met *[information redacted]* WG regarding the Decarbonisation programme for Wales – consultation to be run with C&TC's and this is currently being organised. CEO to meet with *[information redacted]* WG Decarbonisation lead to discuss future implication for the sector.

CEO represented sector at WG Community Asset Transfer conference in Abertillery.

Chair and CEO of OVW represented sector at the WLGA conference and exhibited the work of One Voice Wales and the community and town council sector.