

One Voice Wales proposed Welsh Government Performance
Indicators for 2017-18

Quarter Three feedback 1 January to 31st March 2018

1. One performance measure as an indicator of membership coverage.

One Voice Wales suggested indicator - % of local councils in membership
(Population Indicator)

We currently have **601 councils in membership or 81.77%** - this represents the highest membership level as an organisation. This is an increase of 8 councils on the previous quarter. This is an increase of 9 councils – largely down to Pembrokeshire Association of Local Councils agreeing to come into membership and closing down their organisation. One Voice Wales is the only representative body in Pembrokeshire now.

2. One performance measure relating to income.

One Voice Wales suggested indicator - % of estimated income received
(Performance Measure: how well did we do?)

Income from membership to date is **£196,685** against a projected income of £193,000. This equates to **101.91%** of estimated membership income received.

3. One or two performance measures to show how OVW is effectively supporting the sector.

One Voice Wales suggested indicators:

- a) % of members councils satisfied with advice services (Performance Measure: how well did we do?)

100% based on membership feedback.

- b) % of member councils satisfied with our training services? (Performance measure: how well did we do?)

From 1 January 2018 – 31 March 2018 we ran 24 training sessions and 314 member and non-member councillors were trained. This was split between 21 scheduled courses and 3 bespoke courses.

During 2017-18 we ran 161 courses and with 1853 member and non-member councillors being trained.

4. One or two performance measures to show how OVW is representing the sector.

One Voice Wales suggested indicators:

- a) No. of consultation responses made on behalf of local councils (Performance measure: how much did we do?)

During the quarter no responses have been made by One Voice Wales.

We are currently consulting on Planning Policy 10 Consultation with members as well as finalising the response to the Community and Town Council Independent Panel Review.

- b) % of members satisfied with representational service? (Performance measure: how well did we do?)

Feedback from fourth quarter Area Committee's and recent 8 C&TC Review consultations suggesting very high satisfaction levels. We have had no complaints regarding this area of our work.

5. One performance measure to show how OVW is working collaboratively with partners.

One Voice Wales suggested indicator - Number of joint working arrangements in progress? (Performance measure: how much did we do?)

During last quarter taken up position on Welsh Government People and Communities Sustainable Communities Advisory Group

In February 2018 the CEO and Deputy CEO met with the Independent Remuneration Panel for Wales representing the interests of the community and town council sector. Once again a positive meeting was held with representations made being included in the final IRP report for 2018.

One Voice Wales has been invited to sit on the Understanding Welsh Places advisory board which has received funding from Welsh Government and is supported by Carnegie Trust. The Institute of Welsh Affairs will be facilitating the programme of work to begin on 17 April 2018.

Representation by Chair of One Voice Wales at NALC Lobby Day in Parliament on 20 March 2018

Represented C&TC sector on WG Community Resilience Group

Represented the C&TC sector on NAW Cross Party Group on Fuel Poverty and Energy Efficiency

Working with Planning Aid Wales on Place Planning Guidance for the Community and Town Council sector.

One Voice Wales Innovative Practice Awards and Conference – ran second National Awards programme with ten categories of prizes culminating in workshops and prize giving ceremony on 29 March 2018 at the Royal Welsh Showground

Representation of local council sector on revised NAWG – CEO to take up new role as Community Asset Transfer lead for NAWG with support from WG.

Representation on the WG External Advisory Group on Community Asset Transfer

Representation of local councils on Cymru'n Cofio Board - currently working with the Queen's Pageant Master General on 'War is Over Commemorations 2018' of which over 60 local councils have signed upto.

Organised and run the OWW National Conference and AGM – speakers included Prof Mark Drakeford AM, Cabinet Secretary for Finance and Local Government and Mr Huw Vaughan Thomas, Auditor General for Wales

Wales Co-operative Centre: 2 initiatives – Community Led Housing approaches and Pathways to Care ongoing

Representation on the WG Welsh Tax Forum by Deputy CEO

Representation on Electoral Reform Board by CEO and Deputy CEO

Presentation to Llanbradach CC by CEO on work of One Voice Wales and benefits of membership. Planned presentation to Caerphilly TC in place for June 2018 (was March 2018 but cancelled due to inclement weather)

Presentation by CEO to Rhose electors in advance of vote to re-establish a community council in the locality

Presentation by CEO to PALC (Pembrokeshire Association Of Local Councils) about benefits of One Voice Wales membership

Working with WAO on their Rural Services Review – provided advice on rural services survey questionnaire and assisted with distribution and marketing of survey to ALL councils in Wales.

Representation of local councils by CEO and Dep CEO on WAO Local Councils Liaison Committee

Ongoing membership and attendance at the All Wales Participation Network meetings

Welsh Champions initiative with WG – CEO developing guidance with WG which is currently ongoing

Representation by CEO of OVW on the WG National Access Forum

Meeting held with CLA Wales to establish joint policy collaboration