

One Voice Wales proposed Welsh Government Performance Indicators for 2017-18

Quarter Three feedback 1 October to 31st December 2017

1. One performance measure as an indicator of membership coverage.

One Voice Wales suggested indicator - % of local councils in membership
(Population Indicator)

We currently have 592 councils in membership or 80.54% - this represents the highest membership level as an organisation. This is an increase of 8 councils on the previous quarter.

2. One performance measure relating to income.

One Voice Wales suggested indicator - % of estimated income received
(Performance Measure: how well did we do?)

Income from membership to date is **£195,877** against a projected income of £193,000. This equates to 101.49% of estimated membership income received.

3. One or two performance measures to show how OVW is effectively supporting the sector.

One Voice Wales suggested indicators:

- a) % of members councils satisfied with advice services (Performance Measure: how well did we do?)

100% based on March 2017 survey.

- b) % of member councils satisfied with our training services? (Performance measure: how well did we do?)

From 1 October - 31 December 2018 we ran 26 training sessions and 274 members were trained: we also ran 14 bespoke sessions with an average attendance of 12 - 14 members per session and therefore approximately 180 members were trained. Total numbers trained 554 during third quarter.

4. One or two performance measures to show how OVW is representing the sector.

One Voice Wales suggested indicators:

- a) No. of consultation responses made on behalf of local councils (Performance measure: how much did we do?)

Two consultation exercises undertaken and formal responses made:

- Boundary Commission for Wales: Revised Proposals Report 2018 Review
- Consultation undertaken with all community and town councils on child burial fees and data fed into Welsh Government

Additionally One Voice Wales held 8 Community and Town Council Review Panel consultation events between 28 November 2018 and 13 December 2018 with approximately 30 member councils present at each event. The information will be collated and used to feed back into the C&TC Review Panel in early 2019.

- b) % of members satisfied with representational service? (Performance measure: how well did we do?)

Year end survey – informal feedback from Area Committee's and recent 8 C&TC Review consultations suggesting very high satisfaction levels.

5. One performance measure to show how OVW is working collaboratively with partners.

One Voice Wales suggested indicator - Number of joint working arrangements in progress? (Performance measure: how much did we do?)

Represented C&TC sector on WG Community Resilience Group

Represented the C&TC sector on NAW Cross Party Group on Fuel Poverty and Energy Efficiency

Working with Planning Aid Wales on Place Planning Guidance for the Community and Town Council sector.

One Voice Wales Innovative Practice Awards and Conference – launched second National Awards programme (closing date 25/01/2019) with ten categories of prizes

Representation of local council sector on revised NAWG

Representation on the WG External Advisory Group on Community Asset Transfer

Representation of local councils on Cymru'n Cofio Board - currently working with the Queen's Pageant Master General on 'War is Over Commemorations 2018' of which over 60 local councils have signed up to.

Organised and run the OVW National Conference and AGM – speakers included Prof Mark Drakeford AM, Cabinet Secretary for Finance and Local Government and Mr Huw Vaughan Thomas, Auditor General for Wales

Wales Co-operative Centre: 2 initiatives – Community Led Housing approaches and Pathways to Care ongoing

Representation on the WG Welsh Tax Forum by Deputy CEO

Representation on Electoral Reform Board by CEO

Presentation to Llanbradach CC by CEO on work of One Voice Wales and benefits of membership

Presentation by CEO to Rhosse electors in advance of vote to re-establish a community council in the locality

Presentation by CEO to PALC (Pembrokeshire Association Of Local Councils) about benefits of One Voice Wales membership

Working with WAO on their Rural Services Review – provided advice on rural services survey questionnaire

Representation of local councils by CEO and Dep CEO on WAO Local Councils Liaison Committee

Ongoing membership and attendance at the All Wales Participation Network meetings

Welsh Champions initiative with WG – CEO developing guidance with WG which is currently ongoing

Representation by CEO of OVW on the WG National Access Forum

Meeting held with CLA Wales to establish joint policy collaboration – ongoing

