

**One Voice Wales proposed Welsh Government Performance**  
**Indicators for 2017-18: Quarter Two feedback 1 July to 30**  
**September 2017**

**1. One performance measure as an indicator of membership coverage.**

One Voice Wales suggested indicator - % of local councils in membership  
(Population Indicator)

We currently have 584 councils in membership or 79.45% - this represents the highest membership level as an organisation.

**2. One performance measure relating to income.**

One Voice Wales suggested indicator - % of estimated income received  
(Performance Measure: how well did we do?)

Income from membership to date is £194,145 against a projected income of £193,000. This equates to 100.6% of estimated membership income received.

**3. One or two performance measures to show how OVW is effectively supporting the sector.**

One Voice Wales suggested indicators:

- a) % of members councils satisfied with advice services (Performance Measure: how well did we do?)

100% based on March 2017 survey.

- b) % of member councils satisfied with our training services? (Performance measure: how well did we do?)

From 1 July - 31 July we trained 335 members: we have run 7 bespoke sessions with an average attendance of 12 per session and 251 members were trained through our normal training offering.

**4. One or two performance measures to show how OVW is representing the sector.**

One Voice Wales suggested indicators:

- a) No. of consultation responses made on behalf of local councils (Performance measure: how much did we do?)

Four to date regarding the WG consultation on the School Organisation Code; WG consultation on electoral reform; WAO consultation on audit fees; and, WG on the consultation relating to re-classification of footpaths as bridleways.

- b) % of members satisfied with representational service? (Performance measure: how well did we do?)

Year end survey – informal feedback from Area Committee's suggesting high satisfaction levels.

**5. One performance measure to show how OVW is working collaboratively with partners.**

One Voice Wales suggested indicator - Number of joint working arrangements in progress? (Performance measure: how much did we do?)

Represented C&TC sector on WG Community Resilience Group

Working with RCT on joint OVW // RCT Charter event for November 2017

One Voice Wales Larger Councils and Innovative Practice Conference – joint working with presentations from *[information redacted]* Design Commission for Wales on Shape My Town and Welsh Government Head of Estates and Assets *[information redacted]* on the work of the National Assets Working Group. Additionally established judging panel including representatives of WLGA, Cynnal Cymru, NRW and Co-operative Network Wales

Representation of local council sector on NAWG

Representation of local councils on Cymru'n Cofio Board – represented the C&TC sector at 100 year anniversary of 3<sup>rd</sup> Battle of Ypres with First Minister on 31<sup>st</sup> July at Langemark, Belgium

Organised and run the OVW National Conference and AGM – speakers included Prof Mark Drakeford AM, Cabinet Secretary for Finance and Local Government and Mr Huw Vaughan Thomas, Auditor General for Wales

Wales Co-operative Centre: 2 initiatives – Community Led Housing approaches and Pathways to Care ongoing

Representation on the WG Welsh Tax Forum

Representation on Electoral Reform Board

Presentation to Aberdyfi CC on work of One Voice Wales

Working with WAO on their Rural Services Review

Ongoing membership and attendance at the All Wales Participation Network meetings

Welsh Champions initiative with WG – developing guidance with *[information redacted]* WG which is currently ongoing

Representation on the National Access Forum

Meeting held with CLA Wales to establish joint policy collaboration – ongoing

