# One Voice Wales proposed Welsh Government Performance Indicators for 2017-18: Quarter One feedback 1 April to 30 June 2017

Suggested Results Based Accountability indicators for 2017-18 based on One Voice Wales Core Aims as follows:

## 1. One performance measure as an indicator of membership coverage.

One Voice Wales suggested indicator - % of local councils in membership (Population Indicator)

We currently have 576 councils in membership or 78.4% - this represents the highest membership level as an organisation.

#### 2. One performance measure relating to income.

One Voice Wales suggested indicator - % of estimated income received (Performance Measure: how well did we do?)

Income from membership to date is £183,483 against a projected income of £188,490. This equates to 97% of estimated membership income received.

#### 3. One or two performance measures to show how OVW is effectively supporting the sector.

One Voice Wales suggested indicators:

a) % of members councils satisfied with advice services (Performance Measure: how well did we do?)

100% based on March 2017 survey.

b) % of member councils satisfied with our training services? (Performance measure: how well did we do?)

From 11th May this year - Until today - we have trained 382 members, a further 48 will be trained this week, totaling 430 in 9 weeks. Additionally we have run an additional 13 bespoke sessions with an average attendance of 15 per session. Therefore approx. 625 persons have received training from May 2017.

## 4. One or two performance measures to show how OVW is representing the sector.

One Voice Wales suggested indicators:

 a) No. of consultation responses made on behalf of local councils (Performance measure: how much did we do?)

Two to date regarding the WG National Development Framework for Wales and WG LGR Resilient and Renewal consultations.

b) % of members satisfied with representational service? (Performance measure: how well did we do?)

Year end survey - informal feedback from Area Committee's suggesting high satisfaction levels.

## 5. One performance measure to show how OVW is working collaboratively with partners.

One Voice Wales suggested indicator - Number of joint working arrangements in progress? (Performance measure: how much did we do?)

Ombudsman for Wales – joint monitoring meeting on 4 April.

Represented C&TC sector on HLF Communities Fund Board

Working with RCT on joint OVW // RCT Charter event for November 2017

Organised a joint conference for 16 June 2017 with PLANED in Haverfordwest, Pembrokeshire

Organised the joint OVW/SLCC Annual Conference for 12 July 2017 in Ewloe, Flintshire

One Voice Wales Larger Councils and Innovative Practice Conference — joint working with presentations from *[information redacted]* Design Commission for Wales on Shape My Town and Welsh Government Head of Estates and Assets *[information redacted]* on the work of the National Assets Working Group. Additionally established judging panel including representatives of WLGA, Cynnal Cymru, NRW and Co-operative Network Wales

Representation of local council sector on NAWG

Representation of local councils on Cymru'n Cofio Board – will be representing the C&TC sector at 100 year anniversary of  $3^{rd}$  Battle of Ypres with First Minister on  $31^{st}$  July at Langemark, Belgium

OVW National Conference – confirmed speakers Prof Mark Drakeford AM, Cabinet Secretary for Finance and Local Government and Mr Huw Vaughan Thomas, Auditor General for Wales

Wales Co-operative Centre: 2 initiatives – Community Led Housing approaches and Pathways to Care

SLA Meeting with NALC

Representation on the WG Welsh Tax Forum

Presentation to Newtown TC on Clustering of Councils

Working with WAO on their Rural Services Review

Ongoing membership and attendance at the All Wales Participation Network meetings

Welsh Champions initiative with WG – developing guidance with *[information redacted]* WG at present with aim to launch at OVW Annual Conference 2017 on 30 September 2017.

Representation on the Waes Coastal Path Promotion Partnership

Representation on the National Access Forum

Meeting held with CLA Wales to establish joint policy collaboration – ongoing

Two meetings with Carnegie Trust on Turnaround Towns and Understanding Welsh Places – this is ongoing