

## **One Voice Wales proposed Welsh Government Performance Indicators for 2016-17**

Following the Review of Community and Town Council Funding Report December 2015 the Chief Executive has been in discussions with Welsh Government colleagues on a revised set of performance targets for the purposes of Welsh Government's monitoring of our activity in return for Core Grant funding annually (set at £93k for the next three financial years). Welsh Government suggested the theme's upon which they wanted performance indicators developed using the Results Based Accountability methodology of organisational performance management – these are indicated in bold below.

In response the Chief Executive has put forward our suggested Results Based Accountability indicators for 2016-17 based on One Voice Wales Core Aims as follows:

### **1. One performance measure as an indicator of membership coverage.**

One Voice Wales suggested indicator - % of local councils in membership (Population Indicator)

*Currently 550 – 75% in membership...still awaiting responses from Councils who take membership decisions at their AGM's which are taking place now.*

### **2. One performance measure relating to income.**

One Voice Wales suggested indicator - % of estimated income received (Performance Measure: how well did we do?)

<i>ESTIMATED TOTAL INCOME FOR THE FINANCIAL YEAR 2016/17</i>	<b>354,580</b>
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<i>ACTUAL INCOME RECEIVED IN THE PERIOD 1ST APRIL, 2016 TO 30TH JUNE, 2016</i>	<b>202,356</b>
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<i>% Estimated Income received</i>	<b>57.07%</b>
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<i>ESTIMATED TOTAL MEMBERSHIP FEE INCOME</i>	<b>175,100</b>
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<i>ACTUAL MEMBERSHIP FEE INCOME RECEIVED AS AT 30 JUNE, 2016</i>	<b>165,736</b>
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<i>% Estimated Income received</i>	<b>94.65%</b>
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### **3. One or two performance measures to show how OVW is effectively supporting the sector.**

One Voice Wales suggested indicators:

a) % of members councils satisfied with advice services (Performance Measure: how well did we do?) *Annual Survey – no issues this year to date*

b) % of member councils satisfied with our training services? (Performance measure: how well did we do?)

*To date we have received 100% positive feedback on training courses run. Last year we had only one course where delegates were not happy with the training being delivered.*

#### **4. One or two performance measures to show how OVW is representing the sector.**

One Voice Wales suggested indicators:

- a) No. of consultation responses made on behalf of local councils (Performance measure: how much did we do?)

*To date we have responded to 8 consultations as indicated below:*

#### ***Draft Model Local Resolution Protocol***

*The Development Officer presented the paper relating to this item, as tabled. The paper comprised a draft model local resolution protocol for community and town councils, which it is now felt to be necessary given that the Public Services Ombudsman for Wales has started to refer some complaints against members back to community and town councils for a local resolution. The model is based on similar principles to those contained in the model protocol in use at Powys County Council, as a result of a partnership approach between the Development Officer and the Scrutiny Manager and Head of Democratic Services at Powys County Council. Members endorsed the paper and the draft model protocol with the added suggestion that there be guidance included on how to seek an early resolution of any dispute via the clerk of the council and the individual members concerned prior to its escalation to a stage involving the chair of council.*

#### ***Proposals relating to the Statement of Public Participation for the National Development Framework***

*The Development Officer presented the paper relating to this item, as tabled. The paper outlines the Welsh Government consultation in respect of this topic, which has a submission deadline of 25th April 2016. The Development Officer*

*asked that any comments by members in respect of this consultation be relayed to him as soon as possible.*

### **Welsh Taxes: A Conversation**

*The Development Officer presented the paper relating to this item, as tabled. The paper outlines the Welsh Government consultation in respect of this topic, which also refers to the establishment of the new Welsh Revenue Authority (WRA). The Development Officer asked that any comments by members in respect of this consultation be relayed to him as soon as possible.*

### **Draft Planning Committee Protocol**

*The Development Officer presented the paper relating to this item, as tabled. The paper outlines the Welsh Government consultation in respect of this topic, which has a submission deadline of 20th May 2016. The Development Officer asked that any comments by members in respect of this consultation be relayed to him as soon as possible. Members agreed in general that an emphasis needs to be placed on the engagement of community and town councils in the key aspects of planning consultation and decision making.*

### **Woodland Charter**

*Members considered an item originally sent to One Voice Wales from Llais y Goedwig, seeking the promotion of a Woodland Charter across the many public sector bodies in Wales. Members agreed to endorse the principles involved in this initiative, although it was felt inappropriate for One Voice Wales itself to be aligned to the Charter. It was felt more appropriate that member councils should be asked to consider supporting the initiative.*

### **Proposed New Management Measures for the Scallop Fishery in Cardigan Bay**

*The Development Officer confirmed that the brief sector response to this consultation had been submitted, as attached. Members commended the response.*

### **Planning Policy Wales Chapter 6**

*The Development Officer presented the sector response to the above consultation, relating to planning and the historic environment, which had been submitted to the Welsh Government. Members commended the response, as presented.*

### ***Well-being of Future Generations – WAO Consultation***

*The Development Officer presented the sector response to the above consultation, relating to the approach that the Wales Audit Office should adopt in relation to its future auditing role across the public sector in Wales, which had been submitted to the Wales Audit Office. Members commended the response, as presented.*

b) % of members satisfied with representational service? (Performance measure: how well did we do?) Annual Survey – positive feedback via Area Committee's / NEC to date

### **5. One performance measure to show how OVW is working collaboratively with partners.**

One Voice Wales suggested indicator - Number of joint working arrangements in progress?  
(Performance measure: how much did we do?)

<i>Sustrans Cymru</i>	<i>National Access Forum</i>
<i>Cynnal Cymru</i>	<i>CAT External Advisory Group</i>
<i>Woodlands Division WG</i>	<i>Auto Enrolment Services</i>
<i>Planning Aid Wales</i>	<i>National Assets Working Group</i>
<i>PLANED</i>	<i>Neath PSB</i>
<i>Powys CC</i>	<i>WLGA</i>
<i>Vale of Glamorgan</i>	<i>Public Services Ombudsman</i>
<i>Health Boards x 6</i>	<i>Independent Remuneration Panel</i>
<i>Charters</i>	<i>Information Commissioners Office (Wales)</i>
<i>Gwent PCC</i>	<i>WAO Local Councils Liaison</i>
<i>SLCC</i>	
<i>NALC</i>	<i>Snowdonia Forum</i>

*Participation Cymru*

*Keep Wales Tidy*

*Diversity in Democracy*

*National Parks*

