

Mr Peter Harris  
Reply by email: [request-467680-  
40023dad@whatdotheyknow.com](mailto:request-467680-40023dad@whatdotheyknow.com)

Telephone: 01636 655216/7  
Email: [freedom@nsdc.info](mailto:freedom@nsdc.info)

Your ref:  
Our ref: **RFI-2018-0285**

28 February 2018

Dear Mr Harris

**Request for information: RFI-2018-0285**

Your request for information about rejected recycling loads has now been considered. The information held by the Council relevant to your request is set out below:

*Please send me details of the number and % of loads from N&SDC area that are rejected for recycling by whoever [either Veolia, other MRFs or by the collection team before emptying the bins into vehicles]. Please send me the data for the 2016. 2017 and to date in 2018.*

	<b>Bins Reported Contaminated</b>	<b>% of Recycling Bins Reported Contaminated</b>	<b>Vehicle Loads rejected</b>	<b>Average monthly % of Material rejected through MRF process</b>
2016	989	0.08%	0	9.20%
2017	960	0.07%	1	10.80%
2018	490	0.23%	0	11.20%

**The 11.2% MRF rejection is for January only, all over figures for 2018 are up to 26<sup>th</sup> Feb.**

This request has been handled under the Environmental Information Regulations 2004.

**This response refers to information held by Newark & Sherwood District Council and does not include information relating to the Council's housing stock or the management of that stock. This information is held by a wholly owned arm's length company, Newark and Sherwood Homes Ltd, which for the purposes of Freedom of Information, is classed as a separate public body. Newark and Sherwood Homes Ltd can be contacted via their website at [www.nshomes.co.uk](http://www.nshomes.co.uk)**

If you have any further queries or concerns about the information provided please do not hesitate to contact us. If we do not hear from you within 40 days, starting the day after the date of this letter, we will consider the request closed.

If following our response to your query you are still dissatisfied you have the right to request an internal review. This will be conducted by the Director of Safety or the Deputy Chief Executive who have not been involved with the request or complaint until this point. Should you wish to proceed to this stage please advise us quoting the reference number at the top of this page.

Should you be dissatisfied with the outcome of any internal review to the Council you have a further right of appeal to the Information Commissioner's Office, details of which can be found on the Information Commissioner's website [www.ico.org.uk/](http://www.ico.org.uk/)

More details of this complaints process are available to view on our website at the following link: [www.newark-sherwooddc.gov.uk/yourcouncil/makingarequestforinformation/accesstoinformation-complaintsprocedure/](http://www.newark-sherwooddc.gov.uk/yourcouncil/makingarequestforinformation/accesstoinformation-complaintsprocedure/)

There is no charge for making an appeal at any stage.

Yours sincerely

David Clarke

A handwritten signature in black ink, appearing to read 'Clarke.', enclosed within a thin black rectangular border.

Information Governance Officer