

Angus Gill

Email us at: foi@dvla.gsi.gov.uk
Website: www.gov.uk/browse/drivingYour Ref:
Our Ref: FOIR4476
Date: 5 March 2015

Dear Mr Gill

Freedom of Information Request

Thank you for your email dated 18 February requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked for:

May I have an update to FOIR4290. The revised request is

Could you please provide the numbers of Registered Keeper requests to the members of the ATAs BPA and IPC for the 12 month period from 01/01/2014 to 31/12/2014

Could you break those figures down to the individual company, and how many electronic and manual applications have been made.

In addition if a company has moved from the BPA to the IPC in that period, could you please give a breakdown of the numbers of requests from that those companies made from each ATA so that a combined total can be viewed

DVLA holds statistics on the number of electronic requests processed from 01/01/14 to 31/12/14 broken down by parking company. This information is provided in the attached spreadsheet at Annex A. These figures may not represent the total number of enquiries made by each parking company as some parking companies may obtain information through intermediaries.

Whilst DVLA holds the total number of requests made via the Paper (V888) service, statistics are not held as to how many of these were made by private parking companies. However, the total for all enquiries via the paper channel for the period 01/12/14 to 31/12/14 is 350,046. This total includes other customers such as Finance houses, Property managers, private individuals along with private parking companies that can provide 'reasonable cause' for needing the information.

For future reference, DVLA publishes volumes of transactions processed on our website at: <https://www.gov.uk/government/publications/who-dvla-shares-data-with>

Please see Annex B for a list of companies that have moved ATA in the period requested.

DVLA holds the number of electronic requests made by each individual parking company, not by Accredited Trade Association (ATA) membership.

All parking companies have to be a member of an ATA before they are able to make vehicle keeper enquiries to DVLA. However, each parking company is free to join whichever ATA they choose and are entitled to switch their ATA membership at any time or be a member of both ATAs.

The information which follows concerns the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely

A handwritten signature in black ink, consisting of a large, stylized loop followed by a horizontal line and a small upward stroke.

ppRobert Toft
Head of Data Sharing Policy & Freedom of Information Team

Your right to complain to DVLA and the Information Commissioner

If you are not happy with the reply to your request, you can ask DVLA to re-consider the response you received by writing (within two calendar months of receiving this response) to either foi@dvla.gsi.gov.uk or DVLA Freedom of Information Team, DSPG/FOI, D16, DVLA, Swansea SA6 7JL.

DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you can complain to the Information Commissioner's Office. Further information can be found via: www.ico.org.uk/concerns/getting Alternatively you may wish to write to: Customer Contact, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF.