



Department for Work and Pensions -  
Child Maintenance  
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Mark Ritchie <request-322808-  
7eb865f9@whatdotheyknow.com>

Our Ref: VTR 1014

Date: 14 April 2016

Dear Mr Ritchie,

Thank you for your email of 16 March 2016. Your request has been considered under the terms of the Freedom of Information Act 2000 (FOIA).

### Your request

*Considering we are being told by the DWP that the Child Maintenance Service is a completely separate entity to the CSA and we all know that is not true as the CMS have recruited staff who were previously at the CSA, just how many people who worked for the CSA at time of writing are now working for the CMS.*

### Our response

The DWP is responsible for the child maintenance system in Great Britain, which includes the Child Maintenance Service (CMS) and Child Support Agency (CSA). All existing cases in the CSA (the 1993 and 2003 schemes) are being closed gradually. In the future, the CMS 2012 Scheme will be the only child support scheme in operation.

The total number of staff working for the CMS is 4,700, of which 2,450 joined the CMS from other parts of DWP or were recruited on Fixed Term Contracts.

Based on this, 2,250 staff working for CMS came from the Child Support Agency. Over the next 12 months there will be additional moves for some (but not all) colleagues from CSA to CMS.

#### Notes

1. Figures rounded to nearest 50.
2. These figures are subject to regular change because of resignations, retirements, transfers etc.
3. Figures quoted based on February 2016 staffing levels.

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely

**Freedom of Information Act Focal Point  
Department for Work and Pensions – Child Maintenance**

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [FOI.FocalPoint@dwpgsi.gov.uk](mailto:FOI.FocalPoint@dwpgsi.gov.uk) or by writing to Department for Work and Pensions - Child Maintenance, Freedom of Information Act Focal Point, PO Box 61791, London, SW1P 9NT. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply to the Information Commissioner's Office for a decision. Generally, the Commissioner prefers you to try and resolve your complaint with the Department using our own complaints procedures before referring the matter to his office. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.gov.uk](http://www.ico.gov.uk).