

Rob Yates

Email us at: [foi@dvla.gov.uk](mailto:foi@dvla.gov.uk)Website: [www.gov.uk/browse/driving](http://www.gov.uk/browse/driving)

Your Ref:

Our Ref: FOIR8170

Date: 20 January 2020

Dear Mr Yates

**Freedom of Information Request**

Thank you for your e-mail of 9 January requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked:

**Please can I request that you provide the following details:****The number of National Speed Awareness Course's taken by UK drivers in the past five years.****If possible, please can you also send the total revenue received from NSACs in each year for the past five years**

The DVLA does not hold information within the scope of your request. As the responsibility for speed awareness courses rests with the Police you may wish to contact them to ask if they hold this information.

The information which follows concerns the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely



pp Robert Toft

Head of Data Protection Policy &amp; Freedom of Information Team

## **Your right to complain to DVLA and the Information Commissioner**

If you are not happy with the reply to your request, you can ask DVLA to re-consider the response you received by writing (within two calendar months of receiving this response) to either [foi@dvla.gov.uk](mailto:foi@dvla.gov.uk) or DVLA Freedom of Information Team, DPP/FOI, C2W, DVLA, Swansea SA6 7JL.

DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you have the option to complain to the Information Commissioner's Office. Further information can be found via: <https://ico.org.uk/make-a-complaint/> Alternatively you may wish to write to: Customer Contact, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF.