



Information Rights Unit
PO Box 313
Sidcup
DA15 0HH

Email: foi@met.police.uk

www.met.police.uk

Your ref:
Our ref: 01/FOI/22/026130

22/08/2022

Dear Ms Ada Cable

**Freedom of Information Act 2000 Acknowledgement - Reference:
01/FOI/22/026130**

I write in connection with your request for information which was received by the Metropolitan Police Service (MPS) on 16/08/2022. I note you seek access to the following information:

Freedom of Information request - Number of FOI requests which are not responded to within 20 days, and associated internal reviews.

Please provide, tabulated monthly, for the last 5 years:

A) The number of FOI requests for which you failed to provide the information requested within 20 working days, excluding requests that were refused, waiting for clarification, or otherwise for which you were not obliged to provide the information.

B) The number of FOI requests for which you failed to provide the information requested within 40 working days, excluding requests that were refused, waiting for clarification, or otherwise for which you were not obliged to provide the information.

C) All internal reviews associated with the requests in part A or B.

Your request will now be considered in accordance with the Freedom of Information Act 2000 (the Act). You will receive a response within the statutory timescale of 20 working days as defined by the Act.

Due to an increase in the volume of work received by the Data Office we regret to inform you that we have fallen behind in our processing and are experiencing delays.

We can assure you we are working as fast as we can to process your request and we are looking into ways to increase our staffing to accommodate the increase of work received by the MPS.

If you have any further enquiries concerning this matter, please contact us at foi@met.police.uk, quoting the reference number above. Should your enquiry relate to the logging or allocations process we will be able to assist you directly and where your enquiry relates to other matters (such as the status of the request) we will be able to pass on a message and/or advise you of the relevant contact details.

Yours sincerely

**Data Office Triage Team
Information Rights Unit**

COMPLAINT RIGHTS

Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to require the Metropolitan Police Service (MPS) to review their decision.

Prior to lodging a formal complaint you are welcome to discuss the response with the case officer who dealt with your request.

Complaint

If you are dissatisfied with the handling procedures or the decision of the MPS made under the Freedom of Information Act 2000 (the Act) regarding access to information you can lodge a complaint with the MPS to have the decision reviewed.

Complaints should be made in writing, within forty (40) working days from the date of the refusal notice, and addressed to:

FOI Complaint
Information Rights Unit
PO Box 313
Sidcup
DA15 0HH
foi@met.police.uk

In all possible circumstances the MPS will aim to respond to your complaint within 20 working days.

The Information Commissioner

After lodging a complaint with the MPS if you are still dissatisfied with the decision you may make application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk. Alternatively, write to or phone:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Phone: 0303 123 1113