



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ
033 3665 3951

Our reference: FOI201728021641

Mr Mark Daniels
request-392491-00cf4fc8@whatdotheyknow.com

28 March 2017

Dear Mr Daniels,

Freedom of Information Request - FOI201728021641

I am writing in response to your email received by Post Office Limited ("**Post Office**") on 28 February 2017, which I am dealing with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

In your email, you requested information in four parts:

How many FOI requests did you receive between 1/2/2016 and 31/1/2017?

I can confirm that Post Office does hold the information you requested, 193 requests were received under the FOIA between 01 February 2016 and 31 January 2017.

Of the total,

1) How many received a response (not including confirmation of receipt) before the maximum 20 working days deadline.

There were 137 responses sent before the 20th working day.

2) How many received a response (not including confirmation of receipt) on the maximum 20 working days deadline.

There were 32 responses sent on the 20th working day.

3) How many received a response (not including confirmation of receipt) after the maximum 20 working days deadline.

There were 24 responses sent after the 20th working day, however 15 of these requests were extended whilst the Public Interest Test was considered.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager
Post Office Limited
Information Rights Team
Ground Floor
Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ
foia@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Yours sincerely

A handwritten signature in black ink, appearing to read 'K Moodie', enclosed within a thin black rectangular border.

Kerry Moodie
Information Rights Team
foia@postoffice.co.uk
<http://corporate.postoffice.co.uk/access-information@postofficenews>