



Department
for Work &
Pensions

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref : 2012

DATE: 31st May 2017

Dear Barbara Sunley,

Thank you for your Freedom of Information request received on 9 April 2017. You asked for:-

Can you give me the number of claims for benefit received by your office for the week commencing 27th of March. If you cannot do this can you give me the average number of new and renewal claims your department receives on a weekly basis across all benefits

DWP Response

We can confirm that the Department does hold some information falling within the description specified in your request. However, we estimate that the cost of complying with your request would exceed the appropriate limit of £600. The appropriate limit has been specified in regulations and for central Government it is set at £600. This represents the estimated cost of one person spending 3½ working days in determining whether the Department holds the information, and locating, retrieving and extracting the information. Under section 12 of the Freedom of Information Act (FOIA) the Department is not obliged to comply with your request and we will not be processing your request further.

Under section 16 of the FOIA we are obliged to assist you in providing options to narrow your request, by reforming or refocusing it, so that it will fall beneath the cost limit. In this instance the Department could provide the number of claims received per month.

There is also some monthly data available which may be of interest to you as part of the DWP Published Statistics. These can be found using the following links:

<https://sw.stat-xplore.dwp.gov.uk/webapi/jsf/dataCatalogueExplorer.xhtml>

<https://www.nomisweb.co.uk/query/select/getdatasetbytheme.asp?theme=35>

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central Fol Team, 5th Floor The Adelphi, 1-11, John Adam Street, London WC2N 6HT. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk