



Ymddiriedolaeth GIG
Gwasanaethau Ambiwllans Cymru
Welsh Ambulance Services
NHS Trust



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Your Contact: Mr K Cox
Our Ref: 16715

10 May 2016

Dear Mr Mansfield

Request for information under the Freedom of Information Act 2000.

Thank you for your request which was received on 9 December 2015. For ease your request is set out below and the answers to each beneath.

You stated you are writing to request information regarding the number of ambulance crew employed by the Trust, as well as the number and type of vehicles used by the Trust; specifically:

1) The number of ambulance crew employed, by role (e.g. Paramedic, Technician, etc), per year, since 2005. This should include any other roles/positions e.g. if you employ nurses, doctors, etc.

Financial Year	Period From	Period To	Advanced Paramedic Practitioner	Paramedics & Clinical Team Leaders	Emergency Medical Technicians	Urgent Care Services	Pre-Hospital Emergency Medicine Doctor	Nursing Staff
06/07	01/05/2006	31/03/2007	4	807	499	0	0	0
07/08	01/04/2007	31/03/2008	4	823	474	4	0	137
08/09	01/04/2008	31/03/2009	4	867	438	10	0	139
09/10	01/04/2009	31/03/2010	5	917	400	12	0	133
10/11	01/04/2010	31/03/2011	13	916	456	16	0	126
11/12	01/04/2011	31/03/2012	19	920	467	51	0	114
12/13	01/04/2012	31/03/2013	28	937	404	127	0	112
13/14	01/04/2013	31/03/2014	30	940	409	125	1	110
14/15	01/04/2014	31/03/2015	31	945	420	147	1	112
15/16	01/04/2015	30/11/2015	27	975	436	174	2	108

The above figures are based on average headcount and include Bank staff. The information in relation to nursing staff covers Senior Managers/Managers and Nurse Advisors.

The Electronic Staff Record went live on 1st May 2006 and previous figures are held on a bespoke Workforce Information System. To gain this information would take a great deal of time. The cost of providing you with the information prior to 1st May 2006 is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the "appropriate level" as stated in the Freedom of Information (Fees and Appropriate Limit) regulations 2004. Therefore, in accordance with the Freedom of Information Act 2000, this letter acts as a refusal notice under section 17 of the legislation to provide the information between 01.01.2005 – 30.01.2006.

2) The number of ambulance crew operating within the area your trust is responsible for, but employed by any other agency/private contractor; by role (e.g. paramedic, etc etc) by year, since 2005, split into short term temporary staff (e.g. covering for maternity leave) and those working for an extended period.

Annex 1 details the resources provided by St John Cymru Wales from July 2013 to March 2015. These consisted of Urgent Care Services, Patient Care Services and Dialysis crew.

Attached in Annex 2 are the figures for the private ambulance providers for Emergency Medical Services work which the Trust has been utilising since October 2014.

The Trust's rostering software was updated in 2013, to obtain the information in the format you have requested would involve manually reviewing each record. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the "appropriate level" as stated in the Freedom of Information (Fees and Appropriate Limit) regulations 2004. Therefore, in accordance with the Freedom of Information Act 2000, this letter acts as a refusal notice under section 17 of the legislation that we are unable to provide the data prior to 2013.

3) The number of ambulance vehicles, by type/model, owned and/or operated by your trust, per year, since 2005.

Please find attached as Annex 3 a list by region and year from November 2005 to November 2015.

4) The number of ambulance vehicles (if any), by type/model, owned and/or operated within the area your trust is responsible for, by another agency/private contractor, by year, since 2005.

The Welsh Ambulance Service is not responsible for other agency/private contractor vehicles and does not hold records of these vehicles.

5) Whether the following list of non-ambulance services are provided directly by employees of your trust, or by contractors/other agencies; and when not provided by your trust, the name of the agency/contractor that provides that service from 2005 by year.

Call takers – in-house

Dispatchers – in-house

Vehicle Maintenance – The majority of vehicle maintenance is carried out in-house with the support of the companies listed in Annex 3.

Cleaners for facilities – Cleaners are a mixture of service level agreements with Health Boards and Private Contractors. Please find the details attached as Annex 4.

HR – in-house

PR – in-house

IT support – in-house

Accountancy/Finance services – detailed below

WAST currently provide the majority of Accountancy and Finance Services in house by employees of WAST. There are some functions that are provided by external organisations / suppliers and these are as follows:-

Function	External Organisations or Supplier
Internal Audit	Provided by NHS Wales Shared Services
External Audit	Provided by Welsh Audit Office
VAT Advice Services	Currently supplied by Deloitte under contract until 31 st March 2016
Core Finance Systems	Provided by NHS Wales Shared Services
Accounts Payable and Procurement	Provided by NHS Wales Shared Services

Policy Advisers – in-house

Quartermaster? (by which I mean the individual(s) responsible for sourcing and making sure that your trust and each ambulance station has a ready supply of equipment/supplies) – in-house

If you would like any further information, or if you would like to discuss the response in order to gain a better understanding of the data being presented, please do not hesitate contact me by email keith.cox2@wales.nhs.uk or telephone 01633 626221.

Under the Freedom of Information Act, I am required to inform you that if you are not satisfied with this response, you have the right to appeal in writing to the Trust at the above address or by emailing me at the address above.

I would advise you that if you remain dissatisfied with the way in which your request has been handled, you have the right to complain to the Information Commissioner who can be contacted at the Information Commissioner's Office, 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone 02920 678400.

Yours sincerely

A handwritten signature in black ink, appearing to read 'K Cox'.

Keith Cox
Corporate Secretary