



Mr J. Walker

www.whatdotheyknow.com

Date: 20th of November 2009

Norfolk Constabulary

Freedom of Information Department
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Dear Mr Walker

Freedom of Information Request Reference N^o: FOI 594 and FOI 595

I write in connection with your request for information received by the Norfolk Constabulary on the 29th of October 2009, in which you sought access to the following information:

For each of the periods 2008 and 2009 to date,

- 1. How many PCSOs were working in the Norwich area of your constabulary?*
- 2. What was the cost of these PCSOs?*
- 3. How many fines did they issue?*

Extent of Searches to Locate Information:

To locate the information relevant to your request, searches were conducted within the Human Resources Department, and the Central ticket Office of the Norfolk Constabulary.

Result of the Searches to Locate Information Relevant to your Request.

Information relevant to part 1 of your request

The following data relates to the establishment figure for Police Community Support Officers who were recorded as being assigned to the Norwich City Centre Safer Neighbourhood Area:

- 2008 – 11
- 2009 – 11

Information relevant to part 2 of your request

In responding to this part of your request we have interpreted your request to refer to the salaries paid to Police Community Support Officers.

For the financial year periods covering your request, the following information relates to the salary bandings associated with the role of Police Community Support Officer

- 2007/08 £17,106 to £18,969 Shift Enhancement 16.5%
- 2008/09 £17,550 to £19,461 Shift Enhancement 16.5%

- 2009/10 £18,006 to £19,968 Shift Enhancement 16.5%

Information relevant to part 3 of your request

- In 2008 PCSOs issued 25 FPNs for cycling on a footpath in Norwich
- In 2009 PCSOs have so far issued 92 FPNs for cycling on a footpath and 1 PND in Norwich

Should you have any further queries concerning this request, please contact me quoting the reference number shown above.

Yours sincerely,

Freedom of Information Department

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

The Norfolk Constabulary is not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk Constabulary to review their decision.

Prior to lodging a formal request for a review, you are welcome, and encouraged, to discuss the decision with the case officer that dealt with your request.

Ask the Norfolk Constabulary to look at the decision again.

If you are dissatisfied with the decision made by the Norfolk Constabulary under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk Constabulary that you are requesting a review within 2 months of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Professional Standards Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW*

In all possible circumstances the Norfolk Constabulary will aim to respond to your complaint within 2 months.

The Information Commissioner.

After lodging a request for a review with the Norfolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.informationcommissioner.gov.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700