18th June 2012

Dear Mr Gatenby

I regret that you sustained an injury when you were bitten by a Northumbria Police dog on 27th December 2007. I accept that this should not have happened and your conduct did not warrant it.

I acknowledge that you did not receive an immediate level of care from Northumbria Police officers at the time which is a matter of regret.

I appreciate the serious impact this has had on you and your family and can assure you that lessons have been learned from this case for the future.

Yours sincerely

David Pryer Chief Superintendent